Olitech

EasyTel 4G

User Manual V2
Model number: OLT2917V2

This product complies with the electrical safety and/or electromagnetic compatibility (EMC) legislative requirements for Australia and New Zealand.
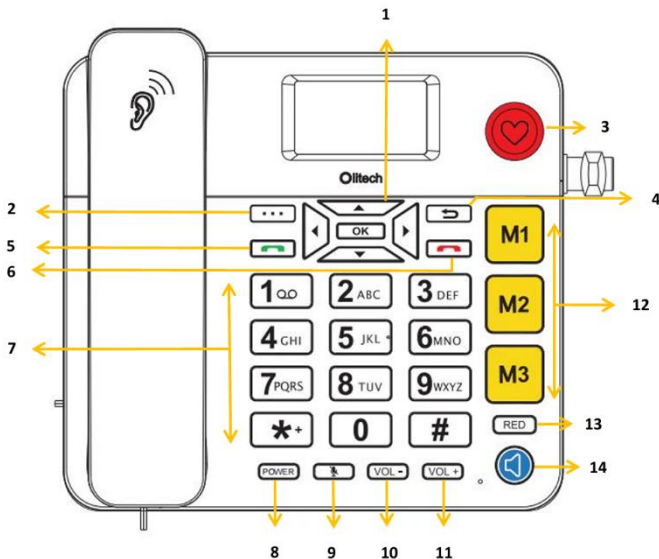
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EasyTel 4G Hardware Guide

Key Instruction

Key	Description
1. Navigation key	Use this key to navigate through menu options and move cursor to the right/left when entering text/ numbers. The OK key is used to select highlighted text on screen.

Key	Description
2. Selection key `[ ... ]`	Use this key to select the function written on the bottom left the screen. Eg. Menu (when on home screen).
3. Emergency key	Press and hold key for 5 seconds to activate Emergency Key. *See page 24 and 37 for more information.*
4. Back key `[ ⬅ ]`	Use this key to go back in the menu or perform the function written on the bottom right of the screen.
5. Green call key	Use this key to accept an incoming call or to call a contact.
6. Red end call key	Use this key to decline an incoming call/end an existing call.

Key	Description
7. Number keys **Star (*) key** **Hash (#) key** Use these keys to enter numbers and characters.	1_oo 2_ABC 3_DEF 4_GHI 5_JKL 6_MNO 7_PQRS 8_TUV 9_WXYZ $*_+$ 0 $\#$

Additional information:

When on the main/home screen, if number 1 is pressed and held for 3 seconds, a call to voicemail initiates. If speed dial is programmed and the associated number key (2-9) is pressed and held for 3 seconds, a call to the programmed phone number initiates. *See page 31 for greater detail.*

If ***** (star) is pressed when entering text, symbols appear on screen. When dialling a phone number, if ***** is pressed twice in quick succession (******) a + sign appears (used for international calls).

If **#** is pressed when writing a message/programming a phone number, input method options open (Eg. Abc, abc, ABC). *See page 35 for more information.*
If **#** is pressed and held for 3 seconds it will activate/deactivate silent mode.

Key	Description
8. POWER key POWER	Press and hold this key for 5 seconds to power on/power off the phone.
9. Mute key 🎤	Press key to mute your voice during a call.
10. Volume down key VOL -	Press volume down key to 1. decrease ringtone volume when not on an active call; OR 2. decrease handset/speaker volume during an active call.
11. Volume up key VOL +	Press volume up key to 1. increase ringtone volume when not on an active call; OR 2. increase handset/speaker volume during an active call.
12. Dedicated speed dial M1 M2 M3	Press the dedicated speed dial key to call the phone number programmed to the key. S*ee page 31 for more information.* The clear cover on the key can be removed and replaced by a personalised card (colour, name, picture). If the dedicated speed dial key is pressed and the receiver is not

Key	Description
	lifted, audio will divert to the loudspeaker.
13. Redial key ⬚ RED	Press this key to dial the last dialled phone number.
14. Handsfree/ Loudspeaker key 🔊	This key activates/deactivates the loudspeaker. Press key: • during an active call to transfer audio from handset to loud speaker (when audio has transferred to loudspeaker the handset can be returned to the cradle). To return the audio to the handset pick up the handset from the cradle. • to initiate a call via loudspeaker. To do so, dial number and press the loudspeaker key. **Note: If you are in loud speaker mode and you press the loud speaker key it will end the call.**

Interface Icons			
Icon	**Description**	**Icon**	**Description**
4G ▃▅▇	Network & signal strength	✉	Unread message
		Fm	FM Radio
☏	Missed call	**Vo LTE**	VoLTE connection
▱	Power source/ battery charge	⸓	Bluetooth
⦿	Mobile Hotspot	⟁	Alarm on
♫	Silent mode active. Press and hold "#" key for 3 seconds to activate/de- activate silent mode.		

Menu Map and Functions

The EasyTel 4G main menu has nine headings/categories. To access the Menu, press the top left key when on the home/main screen. Menu headings/categories will be displayed as a single icon per page in the order listed below:

1. Contacts
2. Message
3. Call logs
4. Settings
5. Audio settings
6. FM radio
7. Hotspot
8. Organiser
9. Emergency key

Contacts (Phonebook)

There are two ways the Contacts list can be opened from the main/home screen:
1. Press the top right key to select **Contacts**; OR
2. Press the top right key to select **Menu**, then select **Contacts.**

When the Contacts list is open, a search bar is at the top of the screen and contacts are listed alphabetically (by the first character in the contacts name). Contacts saved to an inserted SIM will automatically appear in the Contacts list. Contacts **Options** are accessed by pressing the top left key. These options are outlined below:

	Function	**Selection**
Call	*Only visible when a contact is highlighted and Options is selected.* Initiates call to Contact.	Menu → Contacts → Options → Call
Details	*Only visible when a contact is highlighted and Options is selected.* Opens contact information.	Menu→ Contacts → Options → Details
Write message	*Only visible when a contact is highlighted and Options is selected.*	Menu → Contacts → Options →

	Function	**Selection**
	Opens a new text message with highlighted contact pre-filled as recipient.	Write message
New	Method of adding new contact to SIM or phone.	Menu → Contacts → Options → New
Delete	*Only visible when a contact is highlighted and Options is selected.* Deletes highlighted contact.	Menu → Contacts → Options → Delete
Delete Multiple	Allows multiple contacts to be deleted. *See page 12 for instructions to delete multiple contacts.*	Menu → Contacts → Options → Delete multiple
Copy contacts	Allows contacts to be copied between the phone and SIM.	Menu → Contacts → Options → Copy contacts

	Function	**Selection**
Speed dial	Speed dial: Allows keys 2-9 to be programmed as speed dial keys; Dedicated speed dial: Allows contacts to be saved to one of the 3 dedicated speed dial keys (M1, M2, M3). *See page 31 for more information.*	Menu → Contacts → Options → Speed dial
Memory status	Provides information about how many contacts are saved to the SIM and phone.	Menu → Contacts → Options → Memory Status

To delete multiple contacts:

1. When in the Contacts list, press the top left key to select **Options**
2. Scroll to and select **Delete multiple**
3. Select **Phone** or **SIM**
4. Highlight and select contact to be deleted.
5. Select **Mark**
   Continue until all contacts you want to delete have a tick in the box to the right of their name.
6. Press the top left key to select **Options.**

7. Select **Delete**, press **OK**

Message

	Function	**Selection**
Write message	Create text messages (SMS) to send to others. *See page 33 for information regarding sending SMS.*	Menu → Message → Write message
Inbox	Incoming SMS's are stored here.	Menu → Message → Inbox
Outbox	SMS's unsuccessfully sent are stored here.	Menu → Message → Outbox
Drafts	SMS's drafted but not sent are stored here.	Menu → Message → Drafts
Sentbox	Sent SMS's are stored here.	Menu → Message → Sentbox
Templates	Frequently sent messages can be created and saved in "Templates." These	Menu → Message → Templates

	Function	**Selection**
	templates can then be inserted into SMS.	
Broadcast message	Allows emergency messages to be broadcasted.	Menu → Message → Broadcast messages
SMS settings	Multiple settings including message centre number, SMS validity period, status report, reply path and message storage location.	Menu → Message→ SMS settings
Message capacity	Provides information about SMS capacity on SIM and phone.	Menu → Message → Message capacity

Call Logs

	Description	**Selection**
Missed calls	Displays list of recent missed calls.	Menu → Call logs → Missed calls

	Description	**Selection**
Dialled calls	Displays list of recent dialled calls.	Menu → Call logs → Dialled calls
Received calls	Displays list of recent received calls.	Menu → Call logs → Received calls
Rejected calls	Displays list of recent rejected calls.	Menu → Call logs → Rejected calls
Delete all	All call logs can be deleted.	Menu → Call logs → Delete all
Call timers	Lists duration of call history.	Menu → Call logs → Call timers

When a phone number is highlighted in the call logs and the top left key is pressed to open **Options**, the following options are available: Details (of call), Call, Write message, Add to contacts, Add to blacklist, Delete and Delete all.

Settings (Call settings)

Call settings can only be accessed when an active SIM card is correctly inserted into the phone. Please note, the call settings menu links into the SIM card settings. If changes made to call settings are not effective, please request these changes from your SIM provider.

Voicemail cannot be activated/deactivated via call settings. This must be done via the SIM provider.

	Description	**Selection**
Voicemail server	Allows the voicemail speed dial key (1) to be activated/ deactivated (switch) and voicemail number to be programmed.	Menu → Settings → Call settings → Voicemail server
Call divert	Program the conditions under which calls can be diverted to another number.	Menu → Settings → Call settings→ Call divert
Call waiting	Enables an existing call to be put on hold to answer another incoming call.	Menu → Settings → Call settings→ Call waiting
Call barred	Enables calls from specific phone numbers to be blocked.	Menu → Settings → Call settings→ Call barred

	Description	Selection
Others	Allows Call time minute reminder and Reply SMS after rejection to be set.	Menu → Settings → Call settings → Others

Settings (Phone settings)

	Description	Selection
Time and date	Set date and time; date and time format; and time settings.	Menu → Settings → Phone settings → Time & date
Language settings	Set the display language. Choice of English (default), Chinese, French, Portuguese, Russian, Spanish, Italian, Dutch.	Menu → Settings → Phone settings → Language settings
Post dialling delay	Post dialling delay is the timeframe between entering numbers (when	Menu → Settings → Phone settings → Post dialling delay

	Description	**Selection**
	dialling) and a call automatically initiating to the entered number.	
Restore factory settings	Revert to default factory settings. Default password is 1122. **Restoring factory settings will erase all data stored on the phone.**	Menu → Settings → Phone settings → Restore factory settings

Settings (other)

	Description	**Selection**
Display	Change screen contrast, backlight timer and message visibility.	Menu → Settings → Display
Security	Settings to activate a PIN (requires SIM card PIN from SIM provider), Phone lock (default password 1122), Auto	Menu → Settings → Security

	Description	**Selection**
	keypad lock, Sleep mode by end key, Blacklist and Whitelist. *See pages 43 - 48 for more information about Security settings.*	
Connections	Network account, Data service, Data roaming, Network selection, Network type and VoLTE.	Menu → Settings → Connections
Incoming number voice	As default, incoming number voice is **Off**. When **On**, if a call is received by the EasyTel 4G, the callers phone number is read out instead of a ringtone sounding.	Menu → Settings → Incoming number voice
Version	Provides details of the current software version.	Menu → Settings → Version
Software update	Check for/download and install software updates.	Menu → Settings →

	Description	**Selection**
	See page 48 for more information.	Software update
Bluetooth	Bluetooth settings. *See page 40 for more information.*	Menu → Settings → Bluetooth

Audio settings (ringtones and volume)

	Description	**Selection**
Ring settings	Caller ringtone and message ringtone can be selected from a pre-programmed list. **Note: ring length is determined by SIM card settings and cannot be changed via the phone.** Contact your SIM provider to extend the length of time the phone rings for.	Menu → Audio settings → Ring settings
Adjust volume	Volume of caller ring-tone, message ringtone,	Menu → Audio settings

	Description	**Selection**
	alarm ringtone, call volume, power on/off ringtone and key tone can be customised.	→ Adjust volume
Ring type	Allows the call alert and message alert to be a ringtone or silent.	Menu → Audio settings → Ring type
Other alert rings	Allows the key tone, talking keys *(see below for more information),* low battery alert and power ringtone to be turned on/off.	Menu → Audio settings → Other alert tones

Talking keys: As default, talking keys is **On**; when pressing the number keys to dial a phone number, the number keys voice out their associated number. This feature can be deactivated via the following steps:

1. Open **Menu**
2. Scroll to and select **Audio Settings**
3. Scroll to and select **Other alert rings**
4. Scroll to and select **Talking keys**
5. Scroll to and select **Silent**

FM Radio

Description	Selection
Opens FM radio. Here, channels can be searched for, a channel list can be made and saved, the radio can be paused, stopped or played. Note: If the radio is on and the radio screen is exited the audio will continue to play. To pause/stop the audio, the FM radio screen must be open, **Options** selected (top left key) and **Pause**/**Stop** selected.	Menu → FM radio

Hotspot

Description	Selection
See page 41 for more information regarding the Hotspot function. Hotspot settings: • Open/close hotspot • Password visibility • Hotspot name • Encryption type • Hotspot password • Advanced settings • Connected device list	Menu → Hotspot

Organiser

	Description	**Selection**
Alarm	Allows alarms to be set and edited. Alarm details include Alarm name, Time, Alarm tone (ringtone), Override silent mode and Repeat mode. *See page 42 for more information.*	Menu→ Organiser → Alarm
Calendar	Allows Calendar to be viewed. No events can be saved against calendar.	Menu→ Organiser → Calendar
Calculator	Opens calculator.	Menu → Organiser → Calculator
Timer	Opens timer. Can be customised.	Menu → Organiser → Timer

Emergency Key

Additional information regarding the Emergency key functionality and setup can be found on page 37.

	Description	**Selection**
Settings	Emergency key can be set to off, emergency numbers or emergency services.	Menu → Emergency key → Settings
Set numbers	Set up to 5 phone numbers to be contacted when Emergency key triggered.	Menu → Emergency key → Set numbers
Set text message	Set text message that will be sent to mobile phone numbers listed as emergency numbers.	Menu → Emergency key → Set text message
Set emergency services	Set emergency services phone number (default 000).	Menu → Emergency key → Set emergency services

Hardware Setup

1. Setup phone
   a) Connect handset to phone via spiral cable.
   b) Plug the charging cable into the port on the top of the phone (behind screen) and connect charging cable to wall plug. Do not connect to mains power until the battery and SIM card are installed.

2. Install battery and SIM card
   a) Remove battery cover. The battery port can now be seen in the top left corner (white rectangular port with three pins). The SIM slot is directly below the battery port.
   b) Insert standard sized SIM card (25 mm X 15 mm). To do so:
      i. Orient SIM so gold chip is facing down, cut out on the top right corner.
      ii. Slide SIM under the silver bracket until the right border of the SIM card reaches the black SIM slot frame. The SIM slides towards the left under the silver bracket.
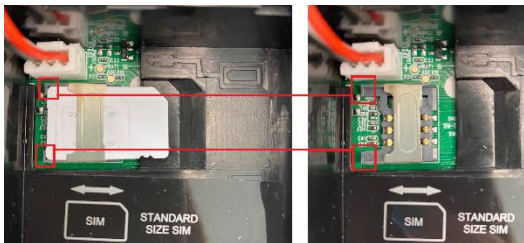
c) Install battery by inserting cable on battery into the white socket. Ensure the two raised white ridges are facing up when inserting the battery cable.

d) Replace back cover.

Please note, the EasyTel 4G must be restarted after a SIM has been inserted/a SIM activation is complete in order for it to successfully connect to the mobile network.

Troubleshooting tips

If calls cannot be made/received by the EasyTel 4G after an active SIM has been inserted and the phone has been powered on/restarted:

1. *Confirm that the phone is powered on (not just connected to mains power). See page 27 for information regarding powering the phone on, and what is visible on screen when the phone is powered on/off.*
2. *Confirm if reception bars can be seen in the icon on the top left corner of the screen.*
3. *Confirm if (U) SIM is written on screen. (U) SIM typically means the phone does not recognise that a SIM card is inserted in the phone. In this instance, check SIM insertion, particularly in regards to SIM size and depth of insertion (see page 25 of user manual) and restart phone.*
4. *Confirm if Emergency calls is written on screen. Emergency calls typically means that the phone*

Powering On/Off

Following the hardware setup, plug your phone's power plug into mains power (power point) and turn power point on. Press and hold the EasyTel 4G's power key for 5 seconds to power the phone on/off. Please note, when the EasyTel 4G is connected to mains power but not powered on, the time, date and a charging icon will be seen on screen. The following image demonstrates this.
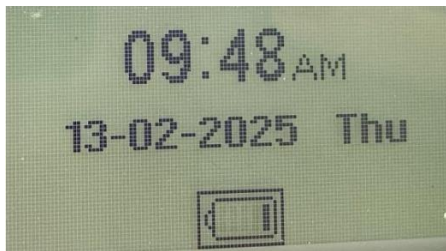
When the phone is powered on, in addition to the time and date (in a different format), the network will be shown and Menu and Contacts will be seen in the bottom left and right corners of the screen. An example can be seen below:

Important information: Whilst the EasyTel 4G does have a backup battery, it is strongly recommended that the phone is connected to mains power whenever possible. The backup battery is intended as a secondary power source in the instance of power failure or as a temporary power source if the phone's location is being changed etc. When the EasyTel 4G is connected to power the battery automatically charges.

If the phone powers off due to low battery charge, when it is connected to mains power (in a powered off state) it does not automatically power back on after it has received sufficient charge. The phone must be manually powered on by pressing and holding the power key for 5 seconds.

Time and Date

The time and date are automatically updated if there is an active SIM card in the EasyTel 4G. The time and date can be

manually edited or the time/date format changed in the phone's settings. To do so:

1. Press the top left key to select **Menu.**
2. Scroll to and select **Settings.**
3. Scroll to and select **Phone settings.**
4. Select **Time & date.**
5. *Complete desired action.*

Calls

Answering an incoming call

An incoming call can be answered by either:

1. Picking up the handset (audio will be directed to the handset);
2. Pressing the loud speaker key (audio will be directed to loud speaker); or
3. Pressing the green call key (audio will be directed to loud speaker).

Standard Dialling

There are several ways you can make a call when manually inputting the phone number.

Method 1:

1. Type phone number using the number keys.
2. Lift handset and call will initiate (audio via handset).

Method 2:

1. Type phone number using the number keys.
2. Press loud speaker key and call will initiate (audio via

loudspeaker).

Method 3:
1. Lift handset.
2. Type the phone number using number keys.
3. Wait 8 seconds and the phone will initiate the call. Note: after any numbers are entered, if there is an eight second period where no numbers are entered the call will initiate (regardless of whether the number is complete or not). This eight second period is referred to as the post dialling delay.

Dial from Contacts list
After phone numbers have been saved to the Contacts list, the phone user can look up these phone numbers and dial them directly from the Contacts list. To do so:
1. Press the top right key to select **Contacts**.
2. Use the search bar to search for a contact or use the up/down navigation keys to highlight the contact you want to call.
3. When the contact is highlighted, press the green call key. After pressing the green call key, the call will initiate. If you would like to speak through the handset, lift the handset AFTER the call has initiated.

Dial using speed dial (number keys 2-9)
Number keys 2-9 can be programmed as speed dial keys. After the speed dial keys have been programmed, if the speed dial key (for example, the number 2 key) is pressed

and held for three seconds, a call will initiate to the phone number programmed to the number 2 key.

Dial using dedicated speed dial (M1, M2, M3)
The EasyTel 4G has three dedicated speed dial keys (M1, M2, M3). After phone numbers have been saved to the dedicated speed dial keys, these keys can be used to call the numbers programmed to them. To do so, press a speed dial key eg: M1, and a call will initiate to the phone number programmed to M1.

Speed Dial

The EasyTel 4G has both speed dial (linked to number keys 2-9) and dedicated speed dial keys (M1, M2, M3).

Programming the speed dial keys (2-9)
1. Press the top right key to select **Contacts.**
2. Press the top left key to select **Options.**
3. Scroll to and select **Speed dial.**
4. Select **Speed dial.**
5. Select the number you would like to program.
6. Select **Edit**.
7. Input number or select from **Contacts**.
8. Press the top left key to select **OK.**

To call a phone number via Speed dial, when on the main/home screen, press and hold the desired number key (e.g. 2) for three seconds. The call will initiate.

Programming the dedicated speed dial keys (M1, M2, M3)

1. Press the top right key to select **Contacts.**
2. Press the top left key to select **Options.**
3. Scroll to and select **Speed dial.**
4. Select **Dedicated speed dial.**
5. Select the number you would like to program.
6. Select **Edit**.
7. Input number or select from **Contacts**.
8. Press the top left key to select **OK.**

To call a phone number via Dedicated speed dial, press the dedicated speed dial key e.g. M1. The call will initiate.

Note: The clear cover on the key can be removed and replaced by a personalised card (colour, name, picture etc).

Messages

The EasyTel 4G can be used to send and receive text messages (SMS). The messaging feature on this phone is accessed by opening Menu, then scrolling to and selecting Message. Messages accessed via Menu → Message are text messages only; you cannot receive/send voicemail via the Message option in the main menu. Voicemail is a service provided by the SIM card provider.

The Message function on the EasyTel 4G can be hidden. When hidden, Message will not be visible in the main menu. For the sender of text messages to the EasyTel 4G, the message will still successfully send. The EasyTel 4G will still receive the message, however no notification will be

seen on the screen, no notification tone will sound, and as Message is hidden from the main menu, the option to view the message will not be available. To hide Message from the main menu:

1. Open **Menu.**
2. Scroll to and select **Settings.**
3. Scroll to and select **Display.**
4. Scroll to and select **Message visibility.**
5. Scroll to and select **Off.**

Note: If unread text messages are present prior to hiding the message function, the envelope icon along the top of the screen (indicates an unread text message is present) will remain visible when the message function is hidden. If messages are sent to the EasyTel 4G when the message function is hidden, when the message function is shown, messages received when message was hidden will be visible in the message inbox.

Using the EasyTel 4G to send/receive text messages

Writing and sending a text message
There are three ways you can send a text message. If you are sending a new text message to a phone number saved to the Contacts list:

1. Press the top right key to select **Contacts.**
2. Use the search field or up/down navigation key to highlight the contact you want to send a message to.
3. Press the top left key to select **Options**.

4. Select **Write message.**
5. Type message.
6. Press the top left key to select **Options.**
7. Select **Send.**

If you are sending a new text message to a phone number *not* saved in your phonebook:
1. Press the top left key to select **Menu.**
2. Scroll to and select **Message.**
3. Select **Write message.**
4. Type message.
5. Press the top left key to select **Options.**
6. Select **Send.**
7. Type in recipient's mobile phone number.
8. Press the top left key to select **Options.**
9. Select **Send.**

If you are replying to a text message, when the text message is open (see next page for information regarding opening a text message):
1. Press the top left key to select **Options.**
2. Scroll to and select **Reply.**
3. Type reply.
4. Press the top left key to select **Options.**
5. Select **Send.**

Opening new messages

When a new message is received, the action "Read" will be seen on the bottom left corner of the screen. To view this

message, press the top left key to select **Read.**

If, when a new message is received, any other action except pressing the top left key to select **Read** is performed, the message will need to be accessed through the Inbox. As an unread message will be present, an envelope icon will be displayed along the top of the screen. This icon will disappear when no more unread messages are present in the Inbox. To read a message in the Inbox:
1. Press the top left key to select **Menu.**
2. Scroll to and select **Message.**
3. Scroll to and select **Inbox.**
4. Select message you want to read.

Text Input

When writing text, the input method can be changed by pressing the **#** key. This will open a menu where the chosen input method can be selected.

"123" - Inputting digits/numbers
When **"123"** is displayed to the top right of the text space numbers can be typed by pressing the associated number key. If any other sequence is displayed, to enter a number the number key must be pressed and held until the number appears on screen.

"Abc" "abc" "ABC" - Inputting individual letters
When "**Abc**", "**abc**" or "**ABC**" is displayed to the top right of the text space, individual letters are entered by

pressing the number key associated with that letter 1, 2, 3 or 4 times in quick succession until the desired letter appears. The number of times the key needs to be pressed to achieve the desired letter depends on where the letter falls in the letter sequence displayed on that key. For example, to type the letter S, the 7 key is pressed 4 times in quick succession.

"En", "en", "EN" - Using predictive text

When **"En", "en"** or **"EN"** is displayed to the top right of the text space, predictive text is active. If using predictive text, the number key associated with the desired letter is pressed once per desired letter. Options for words are then displayed along the bottom of the screen. The navigation key can be used to scroll through these options. Press the OK key to select the desired word. If the desired word is not present, use the # key to access "**Abc**" "**abc**" "**ABC**" and individual letters can be typed.

Writing in languages other than English

Text can be written in English (default), Chinese, French, Portuguese, Russian, Spanish, Italian or Dutch. To select one of these languages, press the **#** key, select **Writing language** and then select the preferred language.

Input symbols

Press the ***** (star) key to open symbol options. Use the navigation key to scroll through the symbols. When your chosen symbol is highlighted press the OK key.

Input space
When writing text, press the **0** key to insert a space.

Erase character
When inputting numbers or letters, **Clear** is displayed on the bottom right corner of the screen. Press the top right key (white back arrow) to erase the letter/number before the cursor.

Move the cursor
The navigation key can be used to move the cursor when writing text/inputting a number.

Emergency key

The EasyTel 4G features an emergency key that when pressed and held for 3 seconds, triggers a call sequence. The emergency key can be set up to call pre-programmed phone numbers or an emergency service. When the Emergency key is activated, a text message can also be sent to any mobile phone number programmed as an emergency contact. To program the emergency key:

Step 1 - Activate the emergency key
1. Press the top left key to select **Menu.**
2. Scroll to and select **Emergency key.**
3. Select **Settings.**
4. Select **Emergency numbers** (will call programmed numbers when emergency key triggered) OR **Emergency services** (will call number programmed to

"Set emergency services" – default emergency services number is 000).

Step 2 – Set numbers

If **Emergency numbers** has been selected in step 1, the phone numbers that will be contacted when the Emergency key is activated must be set. To do so, when in the Emergency key menu:

1. Select **Set numbers** (up to 5 numbers can be programmed).
2. Select **Emergency contact 1**.
3. Select **Edit** and type the phone number for the contact number to be called first when the emergency key activated.
4. Press the top left key to select **OK.**
5. Repeat step 3-4 for the remaining numbers. Not all numbers need to be programmed.

Note: The call sequence will call the Emergency numbers in their listed order.

If **Emergency services** has been selected in step 1, the default number that will be dialled when the emergency key is activated is 000. To change this, when in the Emergency key menu:

1. Select **Set emergency services.**
2. Enter number to be dialled when the emergency key is activated.
3. Press the top left key to select **OK.**

Step 3 – Set text message

If **Emergency numbers** has been selected in step 1, when the Emergency key is activated, a text message will be sent to all mobile phone numbers listed in "Set numbers". The default message is "I have triggered my emergency key. Contact me immediately." To change this, when in the Emergency key menu:

1. Select **Set text message.**
2. Input desired message and press the top left key to select **OK.**

What happens when the emergency key is triggered?

When the emergency key is pressed and held for 3 seconds, the emergency sequence will commence. This includes:

1. A local alarm sounds until the call sequence commences.
2. The programmed text message is sent to all mobile phone numbers listed in **Emergency key → Set numbers.**
3. Call sequence commences.

Calls need to be answered and accepted in order to stop the call sequence. To accept the call, the recipient must follow the verbal instructions to press 0. If the call is answered but not accepted, the verbal instructions will repeat for 15 seconds before ending the call and calling the next number. All numbers set in **Emergency key → Set numbers** will be called 3 times (unless loop times is changed) before the emergency sequence ceases. Loop

times can be altered in Emergency key → Set numbers → select programmed number, eg: "Emergency contact 1" → Set loop times.

The EasyTel 4G automatically uses **loud speaker mode** when the emergency key is triggered. To transfer audio to the handset, simply lift the handset from the cradle.

<div align="center">**Bluetooth**</div>

Bluetooth allows the EasyTel 4G to connect with other Bluetooth compatible devices.

Connecting devices to the EasyTel 4G via Bluetooth

Step 1. Activate Bluetooth on connecting device
Ensure the device being connected (paired) to:
1. Is powered on;
2. Bluetooth is on; and
3. Bluetooth is visible/searching for other devices.

Step 2. Activate Bluetooth on EasyTel 4G
1. Press the top left key to select **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Bluetooth**.
4. Press the top left key to select **Activate**.
   Bluetooth visibility must remain active to connect/pair device.

Step 3: Pair device
   1. When in the Bluetooth setting on the EasyTel 4G,

select **Paired device.**
2. Select device in list (if previously been paired) or select **Add new device** to search for new device.
3. Use the navigation key to highlight the device you wish to pair and select **Pair** (top left key).
If the device you are connecting to requires a pairing code to be entered it will be requested now. The pairing code is set by the device the EasyTel 4G is connecting/pairing to.

Troubleshooting Tips:
- If the device you wish to pair to is not displayed in the list, please ensure the device is on, Bluetooth is on and visible and that device is not currently connected to another device via Bluetooth.
- If the EasyTel 4G requests a pairing code, please input the code provided by the device the EasyTel 4G is pairing with.

Hotspot

The EasyTel 4G can be used as a mobile hotspot. This means you can connect other devices (eg: a tablet, iPad, computer, etc) to the EasyTel 4G. You would use this function if you would like to use the mobile data from the EasyTel 4G's SIM card in the connected device. Mobile data allows you to connect to the internet.

Important information:
In order to use this function, there needs to be mobile data

included/accessible on the SIM card that is inserted into the EasyTel 4G. Without accessible mobile data available on the SIM card, this function will not be effective. Usage of mobile data may incur additional fees with the SIM card provider. Please contact the SIM card provider if you require information about whether mobile data is included in your SIM plan and whether additional fees will apply.

Connecting devices to the EasyTel 4G hotspot

Step 1: Turn the EasyTel 4G hotpot on
1. Press the top left key to select **Menu**.
2. Scroll to and select **Hotspot.**
3. Press the top left key to change **Close** to **Open.**

The hotspot is now visible for other devices to connect to.

Step 2: Connect to the hotspot on connecting device
The device you are connecting to will have its own method of connecting to other devices. Typically, this involves opening the Settings/Control panel → WIFI settings and looking for available networks on the device you are connecting to. Please refer to their user manual/ instructions for additional details if required. The EasyTel 4G will show up in the connecting devices available WIFI list as "EasyTel". Select "EasyTel" from the WIFI list and enter the password. The default password is 12345678. This can be changed in the Hotspot settings on the EasyTel 4G.

Alarm

The alarm function can be used to set single or recurring

reminders. To access Alarms:

1. Press the top left key to select **Menu.**
2. Scroll to and select **Organiser.**
3. Select **Alarm.**
4. Press the top left key to select **Options.**
5. Select **Add.**
6. Edit details:
   a. Message/alarm name
   b. Time
   c. Alarm tone
   d. Override silent mode (if yes is selected the alarm tone will sound even if the phone is in silent mode)
   e. Repeat mode (options include once/daily)
7. Press the top left key to select **Options.**
8. Scroll to and select **Save.**

Security settings

Security settings are provided to prevent your phone from being used without your authority. Security settings include:

PIN – If a PIN is set, when the phone is powered on a PIN must be entered. When setting a PIN, the SIM card's PIN (not the EasyTel 4G's default PIN) must be entered. After the SIM's PIN has been entered correctly, the PIN can be changed. Please note, if the incorrect PIN code is entered incorrectly 3 times, the SIM will lock and the PUK code for the SIM will need to be obtained from the Telecommunications company.

Phone locked - the phone can be locked using the default password (1122). If this setting is active, when the phone is powered on the password (1122) must be entered.

Auto keypad lock – when the phone goes to sleep mode the keypad will lock. To unlock it the top left key, then the top right key must be pressed (prompts on screen).

Sleep mode by end-key – sleep mode can be activated using the end call key. No password/PIN is required to set this function.

Blacklist – The EasyTel 4G has a blacklist function. As default, the blacklist is empty and deactivated. If the blacklist is activated and a phone number is programmed to the blacklist, as default, calls and text messages from the programmed phone number(s) will be blocked. The preference to block calls OR text messages; or calls AND text messages can be edited in the blacklist settings. Please note, outgoing calls and messages can still be successfully made/sent to phone numbers in the blacklist; only incoming communication is blocked.

To set up the blacklist:
1. Press the top left key to open **Menu.**
2. Scroll to and select **Settings.**
3. Scroll to and select **Security.**
4. Scroll to and select **Blacklist.**
5. Press the top left key to open **Blacklist.**

6. To add phone numbers, press the top left key to select **Options.**
   a. To manually add a phone number to the blacklist, select **New.** Press the top left key to open Name then press the top left key to select Edit; type name and press the top left key when complete. Press the down pointing navigation key to highlight Number and type number. Press the top left key to Save. The number is now added to the blacklist; **OR**
   b. To add a phone number to the blacklist that is already saved to the phonebook, press the down pointing navigation key to scroll to **Import contacts** and press the top left key to select this option. The phonebook will then open. Scroll to and select the contact you want to add, scroll to and select mark, press the top left key to select options, press the top left key to select OK. The phone number will then be added to the blacklist
   Note: When the first number is added to the blacklist, a prompt will appear to *Switch on blacklist?* Press the top left key to confirm this.
7. To edit whether calls OR messages, or calls AND messages are blocked, scroll to and select **Blacklist settings**.
8. If a tick is present in the box to the right of audio call interception, calls will be blocked; if a tick is present

in the box to the right of message interception, text messages will be blocked. To tick/untick a box, highlight the option and press the top left key. Please note, only text messages are blocked. Voicemail messages can still be left if voicemail is active in the EasyTel 4G's SIM settings.

Note: Phone numbers can also be added to the blacklist from the call logs. To do so:
1. Open **Call logs.**
2. Highlight phone number you want to add.
3. Press the top left key to open **Options.**
4. Scroll to and select **Add to blacklist.**

Whitelist: The EasyTel 4G has a whitelist function. The purpose of the whitelist function is to limit incoming communication to phone numbers programmed to the whitelist. I.e. if the whitelist is active, only calls/text messages from phone numbers programmed to the whitelist will be received. All other incoming calls/text messages will be blocked. As default, the whitelist is empty and deactivated. The preference to block calls OR text messages; or calls AND text messages can be edited in the whitelist settings. Please note, outgoing calls and messages are not restricted if the whitelist is active.

To set up the Whitelist:
1. Press the top left key to open **Menu.**
2. Scroll to and select **Settings.**

3. Scroll to and select **Security.**
4. Scroll to and select **Whitelist.**
5. Press the top left key to open **Whitelist.**
6. To add phone numbers, press the top left key to select **Options.**
   a. To manually add a phone number to the whitelist, select **New.** Press the top left key/OK key to open Name then press the top left key/OK key to select Edit; type name and press the top left key when complete. Press the down pointing navigation key to highlight Number and type number. Press the top left key to Save. The number is now added to the whitelist; **OR**
   b. To add a phone number to the whitelist that is already saved to the phonebook following step 9, press the down pointing navigation key to scroll to **Import contacts** and press the top left key/OK key to select this option. The phonebook will then open. Scroll to and select the contact you want to add, scroll to and select mark, press the top left key to select options, press the top left key to select OK. The phone number will then be added to the whitelist.
   Note: When the first number is added to the whitelist, a prompt will appear to *Switch on whitelist?* Press the top left key to confirm this.

7. To edit whether calls OR messages, or calls AND messages from non-whitelisted phone numbers are blocked, scroll to and select **Whitelist settings**.
8. If a tick is present in the box to the right of audio call interception, calls from phone numbers not in the whitelist will be blocked; if a tick is present in the box to the right of message interception, text messages from phone numbers not in the whitelist will be blocked. To tick/untick a box, highlight the option and press the top left key.

Please note, only text messages are blocked. Voicemail messages can still be left if voicemail is active in the EasyTel 4G's SIM settings.

Software update

If a new software version becomes available for the EasyTel 4G, this software can be remotely downloaded and installed via the software update function. In order to do so, the SIM card installed in the EasyTel 4G must have available mobile data. The size of the update can vary, however will typically be 1-2 MB. If sufficient mobile data is not available/included in your SIM plan, additional fees may be incurred by the SIM provider for the data usage required to download the update. To check for, download and install an update, please see instructions below.
1. Press the top left key to open **Menu.**

2. Scroll to and select **Settings.**
3. Scroll to and select **Software update**.
4. The phone will then check for updates. If no updates are found, the following message will appear on screen: *"No new update available*.*"* In this instance, no further action is required. Exit screen by pressing the white back arrow key (above end call key); *OR* If a new update is found, it will be displayed on screen. Proceed with below instructions to download and install the update.
5. When the new update is visible on screen, press the **OK** button to download. The following message will then be displayed on screen: *"Download complete. Please keep the phone connected to power during installation. Following installation, the phone will restart. Press the OK key to install."* During the installation process, information regarding the installation status will appear and then the phone will restart.

Limited Warranty

The Olitech EasyTel 4G is guaranteed by a 12 month warranty (6 month for battery). The warranty period commences on the date of retail sale. Please retain your purchase receipt/invoice as proof of purchase for warranty claim purposes.

The warranty is valid for manufacturing faults only. The phone must only be used with original Olitech accessories or certified accessories of the same specifications. Failure to do so will void the warranty. Warranty does not cover any damage (direct/indirect) caused to the phone. This includes but is not limited to breakages, water/ temperature damage, misuse or loss. Olitech accepts no liability for loss of data due to a damaged/faulty phone.

Warning and Maintenance

- Some electronic devices are susceptible to electromagnetic interference sent by the phone if inadequately shielded. It is recommended that the EasyTel 4G (main unit, not including handset) be used at least 20 cm away from TV sets, radio and other automated office equipment in order to avoid electromagnetic interference.

- Operating the phone may interfere with medical devices such as hearing aids and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using the phone.

- Be aware of the usage limitations when using the phone in locations such as petrol stations, oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed. Even if the phone is in an idle state, it still transmits radio frequency (RF) energy, therefore power off your

phone if required.

- Keep the phone out of the reach from children. The phone may cause injury if used as a toy.
- Only use original accessories or accessories with the same specifications that are certified for use in your country of use. Using accessories that do not comply may affect your phone's performance or cause harm to those in its vicinity.
- As your phone can produce an electromagnetic field, do not place it near magnetic items.
- Do not expose your phone to direct sunlight or store in hot areas. High temperature can shorten the life of electronic devices.
- Prevent liquid from leaking into your phone.
- Disconnect external power supply and do not use your phone during thunderstorms.
- Unplug the external power adapter or remove battery when your phone is not in use, especially for a long period of time.
- It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- Do not unplug the power cord from the phone or install/remove battery, when the power is on.
- Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.
- The phone is not waterproof, keep it dry and store in a shady and cool place.

- If you want to clean your phone, please use clean fabric that is dry or damp and anti-static. Do not use harsh chemical cleaning solvents or strong detergents to clean your phone. Power off your phone and disconnect from power before you clean it.

Limitation of Liability

Olitech accepts no responsibility or liability for any harm to self or others, loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not Olitech had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, harm to self or others, or any downtime cost.

Troubleshooting

If you are having difficulties with the EasyTel 4G, the following information may assist. If the problems persists, contact Olitech.

Problem	Recommendation
Unable to make/receive calls.	Confirm that the phone is powered on (not just connected to mains power).

Problem	Recommendation
	See page 27 for information regarding powering the phone on, and what is visible on screen when the phone is powered on/off.
	Confirm if reception bars can be seen in the icon on the top left corner of the screen. If not, check whether (U) SIM or Emergency calls is written on screen. (U) SIM typically means the phone does not recognise that a SIM is inserted; check SIM insertion (page 25 of user manual) and restart phone. Emergency calls typically means that the phone recognises that a SIM is inserted however cannot connect to the network; check reception is available in the phones location and that the SIM is active/has sufficient credit.
	Check whitelist and blacklist settings. See pages 44-48 for

Problem	Recommendation
	additional information.
When switching on the phone, it prompts enter "Password" or "PIN"	The default password for the device is 1122. The PIN is set by the SIM provider. Three incorrect attempts of the password or PIN will lock the device and the PUK code will need to be obtained from the SIM provider.
No ringtone is sounded when an incoming call is received.	Check volume setting of ring tone. Check the phone is not in silent mode (press and hold # key for 3 seconds to switch between silent and general mode).
No display on screen when disconnected from external power supply.	Check whether the battery is connected to the phone, check whether the battery has charge and check if the phone is powered on.
Only the time, date and a charging icon	The phone is powered off but connected to power. Power

Problem	Recommendation
is seen on screen. No response when numbers pressed or phone called.	the phone back on by pressing and holding the power key for 5 seconds.
Calls from specific numbers cannot be received.	Check whether the number is in the blacklist or whether the whitelist is active.
Cannot send short messages.	Check the network condition or message centre setting.
Other problems	First refer to the user manual, and then check whether the power is connected correctly or not. Restart the phone.

Contact

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