EasyTel 3G Homephone

User Manual *(Version 1)*
Model OLT2017

Contents

EasyTel Hardware Guide

Key Function Guide

Key	Description
1. Navigation key	Use this key to navigate up/down through menu options or to move cursor to the right/left when inputting text/numbers.
2. Green arrow key	Use this key to accept an incoming call, proceed through menu screens or select function written above green arrow key.
3. Red arrow key	Use this key to decline an incoming call, go back through menu screens or select function written above red arrow key.

Key	Description
4. Emergency key ♥	Press and hold key to commence emergency sequence (see page 43).
5. Dedicated speed dial keys M1 M2 M3	Dedicated speed dial keys.
6. Keypad 1 2abc 3def 4ghi 5jkl 6mno 7pqrs 8tuv 9wxyz * 0␣ #	Use these keys to enter numbers and characters. *Please note:* *If "1" is pressed and held for 3 seconds voicemail is called.* *If "#" is pressed when inputting text, input options open (eg Abc, abc, ABC).* *If "#" is pressed and held for 3*

Key	Description
	seconds it will activate/deactivate silent mode.
7. LED indicator	Ringing indicator/ New missed call present.
8. Headset key	Transfer the current call to Bluetooth (BT) headset. The BT headset needs to be paired first.
9. Caller ID key	Press key to open list of recent outgoing and incoming calls.

Key	Description
10. Mute/ Power key ◀×/⏻	Press key to mute your voice during a call. Press and hold key for 5 seconds to power phone on/off.
11. Redial key	Press key to dial last dialled number.
12. Tone control key	Press key to adjust receiver tone volume control when boost on.

Key	Description
13. +40dB boost key +40dB	Press key to boost handset receiver volume. Please be aware this will significantly increase volume.
14.Volume key	Press up/down volume key to: Increase/decrease ringtone volume when not on an active call; OR Increase/decrease handset/ speaker volume during an active call.
15. Hands free key	Press key during an active call to transfer audio to loud speaker (when audio is heard through the loud

Key	Description
	speaker, handset can be returned to cradle). To return the audio to the handset pick up the handset from the cradle. If you are using the loud speaker mode and you press the loud speaker key it will end the call.

Interface Icons

Icon	Description	Icon	Description
3G .ıll	Network & signal strength	✉	Unread message
?📞	Missed call	🔋	Power source/ battery charge
SOS	SOS	✳	Bluetooth
🎵̸	Silent mode active. Press and hold "#" key to activate or de- activate the ring tone and key tone.		

Menu Map and Functions

The EasyTel 3G Homephone's menu has seven sections outlined below. To access the menu, press the green arrow key.

1. Message
2. Phonebook
3. Call logs
4. Settings
5. Audio settings
6. Emergency key
7. Bluetooth

Message

	Function	**Selection**
Write message	Create text message (SMS) and send to others.	Menu→ Message → Write message

	Function	**Selection**
Inbox	Incoming SMS are stored here.	Menu→ Message → Inbox
Outbox	SMS's unsuccessfully sent are stored here.	Menu→ Message → Outbox
Drafts	SMS's drafted but not sent are stored here.	Menu→ Message → Drafts
Sent	Sent SMS's are stored here.	Menu→ Message → Outbox
Template	Frequently sent messages can be created and saved	Menu→ Message → Templates

	Function	**Selection**
	in "Templates." These templates can then be inserted into SMS.	
Voicemail server	Voicemail number can be stored here eg "141"	Menu→ Message → Voicemail server
SMS settings	Multiple settings including message centre (APN set), message status report (allows status report for sent messages to	Menu→ Message→ Options → SMS settings

	Function	**Selection**
	be activated), save sent messages (yes, no, prompt) and message storage location.	
Message capacity	Reports information about SMS capacity on SIM and phone	Menu→ Message → Message capacity

Phonebook

	Function	**Selection**
Open Phone book	Opens phone book. Contacts can be selected and the following actions completed: voice call, write message, edit, save to speed dial, copy, delete.	Menu → Phonebook → Open phonebook
Add new contact	Method of adding new contacts to SIM or phone.	Menu → Phonebook → Add a new contact
Phone book settings	Within phonebook settings there are the following functions:	Menu → Phonebook → Phone

	Function	Selection
	Preferred storage Speed dial (M1, M2, M3), Extra numbers (own, service, emergency), Memory Status, Copy contacts.	book settings

Call Logs

	Description	Selection
Missed call	Displays list of recent calls (missed, dialled or received).	Menu→ Call logs → Missed calls/Dialled calls/Received calls
Dialled calls		

	Description	**Selection**
Received calls		
Delete all	All call logs can be deleted.	Menu→ Call logs → Delete all
Call timers	Lists duration of call history.	Menu→ Call logs → Call timer

Settings (Call settings)

	Description	**Selection**
Call divert	Program the conditions under which calls can be diverted to	Menu→ Settings→ Call settings→ Call divert

	Description	**Selection**
	another number.	
Call waiting	Facilitate an existing call to be put on hold to answer another incoming call.	Menu→ Settings→ Call settings→ Call waiting
Call barred	Facilitate the restriction of incoming or outgoing calls.	Menu→ Settings→ Call settings→ Call barred
Blacklist	Allow specific incoming numbers to be rejected.	Menu→ Settings→ Call settings→ Blacklist

Settings (Phone settings)

	Description	**Selection**
Time and date	Set date and time, and date and time format. DST (daylight savings time), timezone, and auto time.	Menu→ Settings→ Phone settings→ Time & date
Language	Set the display language. Choice of English (default), French, Portuguese, Spanish, Italian, Turkish, German, Danish, Dutch, Norwegian, Polish	Menu→ Settings→ Phone settings → Language settings

	Description	**Selection**
	and Swedish.	
Restore factory settings	Revert to default factory settings. Default password is 1234. Please note restoring factory settings will erase all data stored on the phone.	Menu→ Settings→ Phone settings → Restore factory settings

Settings (other)

	Description	**Selection**
Display	Change screen contrast.	Menu→ Settings → Display

	Description	**Selection**
Security	Settings to activate a PIN and auto keypad lock. Default password is 1234. If you input incorrect password the phone will be blocked and the SIM's PUK code will be requested.	Menu→ Settings → Security
Version	Provides details of software version.	Menu→ Settings → Version

Audio settings

	Description	**Selection**
Ring settings	Ring tone and message tone can be selected from a pre-programmed list.	Menu→ Audio settings → Ring settings
Adjust volume	Volume of ring tone, message tone, call volume and keypad can be set.	Menu→ Audio settings → Adjust volume
Human voice key tone	Setting to activate/ deactivate human voice for number keys and	Menu→ Audio settings → Human voice key tone

	Description	**Selection**
	incoming number voice. Activation/ deactivation of number keys and incoming number voice cannot be separated.	
Other alert tones	Allows key tone and low battery tone to be turned on/off.	Menu→ Audio settings → Other alert tones

Emergency Key

	Description	**Selection**
Settings	Emergency key	Menu→

	Description	**Selection**
	can be set to off, emergency numbers or emergency services.	Emergency key → Settings
Set numbers	Set up to 5 phone numbers to be contacted when emergency key triggered.	Menu→ Emergency key → Set numbers
Set text message	Set text message that will be sent to mobile phone numbers listed as emergency numbers.	Menu→ Emergency key → Set text message

	Description	**Selection**
Outgoing voice	Select to use default voice over or personal voice over	Menu→ Emergency key → Outgoing voice
Set emergency services	Set emergency services phone number (default 000)	Menu→ Emergency key → Set emergency services

Bluetooth

	Description	**Selection**
Bluetooth	Press green arrow key to perform action written above it. Action	Menu→ Bluetooth → Bluetooth

	Description	**Selection**
	will either be OFF (turns Bluetooth off) or Activate (activates Bluetooth).	
Paired device	*Only visible when Bluetooth Activated* Finds and enables pairing with Bluetooth devices.	Menu→ Bluetooth → Paired device
Device name	*Only visible with Bluetooth Activated* Option to name the device (default OLT2017).	Menu→ Bluetooth → Device name

Hardware Setup

1. Setup phone

- *a) Connect handset to phone via spiral cable.*
- *b) Select stand preference and install.*
- *c) Plug the external power adapter into the external AC socket.*

2. Install battery and SIM card

- *a) Remove battery cover using black tool to lift the small black latch at the bottom of the cover.*

- *b) Insert micro SIM card. To do so please:*

    i.   *Slide silver SIM holder towards the right.*

   ii.   *Move the silver SIM holder to a vertical position.*

  iii. *Place SIM in phone, face down, bevelled edge towards bottom left corner.*

  iv. *Return silver SIM holder to a horizontal position (over SIM card).*

   v. *Slide left for secure SIM in place.*

  c) *Install battery by inserting cable on battery into the white socket.*

  d) *Replace back cover.*

How to Power on/off

Following setup, plug your phones power plug into a power point and turn power point on. Press and hold the power button on the phone for 5 seconds to power the phone on/off. Once the power has been activated, the red LED light will flash and several seconds later the screen will activate.

Notes:

It is strongly recommended to connect the phone to an external power outlet and use the internal battery to power your phone only when the external power fails or is not available. The phone will charge the internal battery automatically when it is connected to an external power outlet.

Calls

Normal Dialling

There are several ways you can make a call when manually inputting the phone number.

Method 1:

1. Type the phone number using number keys.
2. Lift handset and call will initiate (audio through handset).

Method 2:

1. Type the phone number using number keys.

2. Press loud speaker key and call will initiate (audio through loudspeaker).

Method 3:

1. Lift handset.
2. Type the phone number using number keys.
3. Press the green arrow key then **Call** OR the redial key.

Dial from Phonebook

Once phone numbers have been saved to the phonebook, the phone user can then look up these phone numbers and dial them directly from the phonebook. To dial directly from the phonebook:

1. Press the red arrow key (this selects **Contacts** which is written above the red arrow key).
2. Select **Open Phone Book**.
3. Use the navigation key to scroll up/down through the phone book.
4. When the contact you want to call is

highlighted press the green arrow key (this selects **Options**).

5. Select **Voice Call**.
6. Call will initiate.

Dial using speed dial (M1/M2/M3)

Once phone numbers have been saved to the dedicated speed dial keys (M1 M2 M3) these keys can be used to call the numbers programmed to them. To do so:

1. Press a speed dial key eg. M1.
2. Lift handset and call will initiate (audio through handset) OR

   Press loud speaker key and call will initiate (audio through loudspeaker).

Answering an incoming call

An incoming call can be answered by either:

1. Picking up the handset (audio will be directed

to the handset);

2. Pressing the loud speaker button (audio will be directed to loud speaker); or

3. Pressing the green arrow key (audio will be directed to loud speaker).

Messages

Writing and sending a text message

There are two ways you can send a text message. If you are sending a text message to a phone number saved to your phone book:

1. Press the red arrow key to select **Contacts.**

2. Select **Open Phone Book.**

3. Select contact you wish to send a message to.

4. Select **Write message.**

5. Type message.

6. Press the green arrow key to select

Options.

7. Select **Send.**

If you are sending a text message to a phone number *not* saved in your phonebook:

1. Press the green arrow key to select **Menu.**
2. Select **Message.**
3. Select **Write message.**
4. Type message.
5. Press the green arrow key to select **Options.**
6. Select **Send.**
7. Type in recipient's mobile phone number.
8. Press the green arrow key to select **Options.**
9. Select **Send.**

Opening new messages

When a new message is received, the action "Read" will be seen above the green arrow key. To

view this message:

1. Press the green arrow key to select **Read.**
2. Select the top new message.
3. Select **View**.

The message will now be displayed. Please note the message is formatted to display the sender's details, then time and date received and finally the message content. Please ensure you use the navigation key to scroll down through the message.

If, when a new message is received, any other action except pressing the green arrow key to select **Read** is performed, the message will need to be accessed through the Inbox (see next page). As an unread message will be present, an envelope icon will be displayed along the top of the screen. This icon will disappear when no more unread messages are present in the Inbox.

Opening messages in the Inbox

To view messages stored in the Inbox:

1. Press the green arrow key to select **Menu.**
2. Select **Message.**
3. Select **Inbox.**
4. Scroll through and select the message you want to view.
5. Press the green arrow key to select **Options.**
6. Select **View.**

Text Input

When writing text, the input method can be changed by pressing the **#** key. This will open a menu where the chosen input method can be selected.

"123" - Inputting digits/numbers

When **"123"** is displayed to the top right of the text

space numbers can be typed by pressing the associated number key. If any other sequence is displayed, to input a number the number key must be pressed and held until the number appears on screen.

"Abc" "abc" "ABC" - *Inputting individual letters*

When "**Abc**", "**abc**" or "**ABC**" is displayed to the top right of the text space, individual letters are inputted by pressing the number key associated with that letter 1, 2, 3 or 4 times in quick succession until the desired letter appears. The amount of times the key needs to be pressed to achieve the desired letter depends on where the letter falls in the letter sequence displayed on that key. Eg to type letter S, the 7 key is pressed 4 times.

"En", "en", "EN" - Using predictive text

When **"En", "en"** or **"EN"** is displayed to the top right of the text space, predictive text is active. If

using predictive text, the number key associated with the desired letter is pressed once per desired letter. Options for words are then displayed along the bottom of the screen. The navigation key can be used to scroll through these options. Press the green arrow key to select desired word. If the desired word is not present, use the # key to access "**Abc**" "**abc**" "**ABC**" and individual letters can be typed.

Writing in languages other than English

Text can be written in English (default), French, Portuguese, Spanish, Italian, Turkish, German, Danish, Dutch, Norwegian, Polish or Swedish. To select one of these languages, press the **#** key, select **Writing language** and then select the preferred language.

Input symbols

Press the **"*"** (star) key to open symbol options. Use the navigation key to scroll through the

symbols. When your chosen symbol is highlighted press the green arrow key.

Input space

When writing text, press the **"0"** key to insert a space.

Erase character

When inputting numbers or letters, **Clear** is always displayed on the bottom right corner of the screen above the red arrow key. Press the red arrow key to erase the letter/number before the cursor.

Move the cursor

The navigation key can be used to move the cursor when writing text/inputting a number.

Speed Dial

The EasyTel offers three dedicated speed dial buttons (M1, M2, M3).

Programming the speed dial keys

The speed dial keys can be programmed in one of two ways:

Method 1:

1. Press the green arrow key to select **Menu.**
2. Select **Phonebook.**
3. Select **Phonebook settings.**
4. Select **Speed dial.**
5. Select the key you want to program.
6. Select **Edit.**
7. Input number or select from contacts.
8. Press the green arrow key to select **Okay.**

Method 2:

1. Enter phonebook via the red arrow key

(**Contact**s) or **Menu → Phonebook.**

2. Select contact you wish to assign to a speed dial key.
3. Select **Save to speed dial.**
4. Select which speed dial key you wish to assign the contact.
5. Press the green arrow key.

Dial using speed dial (M1/M2/M3)

Once phone numbers have been saved to the dedicated speed dial keys (M1 M2 M3) these keys can be used to call the numbers programmed to them. To do so, press eg. M1 then either lift the handset and the call will initiate (audio through handset) OR press the loud speaker key and call will initiate (audio through loudspeaker).

The EasyTel features an emergency key that when pressed and held for 3 seconds, triggers a call sequence. The emergency key can be set up to call pre-programmed phone numbers or an emergency service. To program the emergency key:

Step 1 - Activate the emergency key

1. Press the green arrow key to select **Menu.**
2. Select **Emergency key.**
3. Select **Settings.**
4. Select **Emergency numbers** (will call programmed numbers when emergency key triggered) OR **Emergency services** (will call number programmed to "Set emergency services" – default emergency services number is 000).

Step 2 – Set numbers

If **Emergency numbers** has been selected in step 1, when in the Emergency key setting:

1. Select **Numbers** (up to 5 numbers can be programmed).
2. Select **Alarm No. 1** and type the phone number for the contact number to be called first if the emergency key is triggered.
3. Press the green arrow key to select **Okay** ("Done" will appear on screen).
4. Repeat step 3 for the remaining numbers. Not all numbers need to be programmed.

Note: The call sequence will call the numbers in order of the "Alarm number".

If **Emergency services** has been selected in step 1, when in the Emergency key setting:

1. Select **Emergency Services.**
2. Enter number to be dialled if the emergency key is triggered.
3. Press the green arrow key to select **Okay** ("Done" will appear on screen).

Step 3 – Set text message

If **Emergency numbers** has been selected in step 1, a text message will be sent to all mobile phone numbers listed in "Set numbers" when the emergency key is triggered. The default message is "I have triggered my emergency key. Contact me immediately." If this message is not suitable, it can be edited by following the below steps:

1. Press the green arrow key to select **Menu.**
2. Select **Emergency key.**
3. Select **Set text message.**
4. Input desired message and press the green arrow key to select **Okay** ("Done" will appear on screen)

Step 4 - Set outgoing voice

When the emergency key is triggered and the programmed emergency phone number(s) is/are dialled, the recipient of the phone call must answer AND accept the phone call. When the call is

answered, the default outgoing voice will say "This is an emergency call. To accept this call press 0". The recipient then presses 0 on their keypad to accept the call. This outgoing voice can be changed however it is vital that the instruction of "to accept this call press 0" is clearly included. The outgoing voice can be personalised in the **Outgoing voice** setting.

What happens when the emergency key is triggered?

When the emergency keys is pressed and held for 3 seconds, the emergency sequence will commence. This includes:

1. A local alarm sounds until the call sequence commences.

2. The programmed text message is sent to all mobile phone numbers listed in **Emergency key → Set numbers.**

3. Call sequence commences.

Calls need to be answered and accepted in order to stop the call sequence. To accept the call, the recipient must follow the verbal instructions to press 0. If the call is answered but not accepted, the outgoing voice message will repeat for 1 minute before ending the call and calling the next number. All numbers set in **Emergency key → Set numbers** will be called 3 times before the emergency sequence ceases. The EasyTel automatically uses loud **speaker mode** when the emergency key is triggered.

Bluetooth

Bluetooth allows the EasyTel to connect with other Bluetooth compatible devices.

Connecting devices to the EasyTel via Bluetooth

Step 1. Activate Bluetooth on EasyTel and other device

1. Ensure the device being connected (paired)

to the EasyTel is powered on, Bluetooth is on and visible to other devices.

2. Open the Bluetooth setting in the EasyTel (Menu → Bluetooth). If **Activate** is written above the green arrow key, press the green arrow key. If **OFF** is written above the green arrow key the Bluetooth is active on the EasyTel.

Step 2: Pair device

1. When in the Bluetooth setting, select **Paired device.**

2. Select device in list (if previously been paired) or select **Add new device** to search for new device.

3. Use the navigation key to highlight the device you wish to pair and select **Pair** (green arrow key).

4. The EasyTel display will show "Please input pairing code". If pairing the Olitech Emergency Pendant, the pairing code is

0000.

5. Once connected, a message will appear on screen to indicate the device is connected. A tick will also appear in the box to the left of the device name.

Troubleshooting Tips:

- If the device you wish to pair is not displayed in the list, please ensure the device is on, Bluetooth is on and visible and that device is not currently connected to another device via Bluetooth.

- If the phone requests a pairing code please input the code provided by the paired device.

Important information

When the Emergency pendant is paired to the EasyTel, if the emergency pendant is triggered while an active call is present on the EasyTel, the active call will disconnect and the emergency sequence will commence. If however the

emergency pendant is triggered while an active call is present and the active call is using a Bluetooth headset, the emergency sequence will not be triggered until the conversation ceases."

Time and Date Settings

There are various ways in which the time and date are set. When initially powering the phone on or after completing a factory reset, the phone will prompt the user to manually input the time and date. The default format is 24 hour time therefore if inputting the time in during initial start-up, please enter time in 24 hour format. If the time is manually entered during the initial start-up, it is recommended that you bypass the time zone prompt by pressing the red arrow key when the time zone screen is displayed.

If setting the time and date at other times, enter the **Time & date** setting:

1. Press the green arrow key to select **Menu.**
2. Select **Settings.**

3. Select **Phone Settings.**
4. Select **Time & date.**

Here the time and date can be manually set along with the format of the time and date. Daylight savings time (DST) can be activated, a time zone or auto time can be selected. If time zone or auto time does not generate the correct time please manually enter the correct time. Please note if DST is active in your area, DST must be activated in the settings prior to completing Auto time.

Security settings

Security settings are provided to prevent your phone from being used without your authority. If the PIN is activated, it will be requested when the phone is powered on. The default phone code is 1234. It is recommended this be changed to a code familiar to the user as soon as possible.

If the incorrect PIN code is inputted incorrectly 3

times, the SIM will lock and the PUK code for the SIM will need to be obtained from the Telecommunications company.

Security settings can be modified in Menu → Settings → Security.

Warning and Maintenance

• Some electronic devices are susceptible to electromagnetic interference sent by the phone if inadequately shielded. It is recommended the phone be used at least 20 cm away from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference.

• Operating the phone may interfere with medical devices such as like hearing aids and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using the phone.

• Be aware of the usage limitation when using the phone at places such as oil warehouses, or

chemical factories, where there are explosive gases or explosive products being processed, because even if the phone is in an idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.

- Keep the phone out of the reach from children. The phone may cause injury if used as a toy.

- Do not put other things on the terminal to avoid overlaying radiator.

- Use original accessories or accessories that are authorised by the manufacturer. Using any unauthorised accessories may affect your phone's performance, and violate related national regulations about telecom terminals, or even endanger your body.

- As your phone can produce an electromagnetic field, do not place it near magnetic items such as computer disks.

- Do not expose your phone to direct sunlight or store in hot areas. High temperature can shorten

the life of electronic devices.

• Prevent liquid from leaking into your phone.

• Disconnect external power supply and do not use your phone during thunderstorm.

• Unplug the external power adapter or remove battery when your phone is not in use, especially for a long period of time.

• It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.

• Do not unplug the power cord from the phone or install/remove battery, when the power is on.

• Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.

• The phone is non-waterproof, keep it dry and store in shady and cool place.

• If you want to clean your phone, please use clean fabric that is dry or damp and anti-static. Do not use harsh chemical cleaning solvents or strong

detergents to clean your phone, such as alcohol, dilution agent and benzene. Power off your phone before you clean it.

Limited Warranty

• This warranty does not apply to defects or errors in the Product caused by:

  i. Reasonable Router Appearance Disfiguration.

  ii. End User's failure to follow Olitech's installation, operation or maintenance instructions or procedures.

  iii. End User's mishandling, misuse, negligence, or improper installation, disassembly, storage, servicing or operation of the Product.

  iv. Modifications or repairs not made by Olitech or an Olitech-certified individual.

  v. Power failures, surges, fire, flood, accident, actions of third parties or other events outside

Olitech's reasonable control.

vi. Usage of products from other manufacturers, or usage in conjunction with third party products resulting in non-operation of the device.

vii. Any other cause beyond the range of normal usage for Products.

End User shall have no right to reject, return, or receive a refund for any product from Olitech under the above-mentioned situations.

• This warranty is end user's sole remedy and Olitech's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Limitation of Liability

Olitech shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not Olitech had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

Troubleshooting

If you are encountering problems with the device, the following information may assist in rectifying the problem. If the problems persists, please contact Olitech on 1300 60 50 30 or at support@olitech.com.au.

Problem	Recommendation
When switching on the phone, it prompts enter "PIN".	The default code for the device is 1234. If this PIN is incorrect confirm no PIN is active on your SIM card. 3 incorrect attempts will lock the device and the PUK code will need to be obtained from the Telecommunications company.
No ring tone is sounded when an incoming call is received.	Check volume setting of ring tone.
No display on screen when	Check whether the battery is connected to the phone.

Problem	Recommendation
disconnected from external power supply.	
Calls from specific numbers cannot be received.	Check whether the number is restricted/on blacklist
Cannot send short messages.	Check the network condition or message centre setting.
Other problems	First refer to the user manual, and then check whether the power is connected correctly or not. If there is no problem,

Problem	Recommendation
	restart the phone.