

lightech

**EasyFlip**



**User Manual V4**

Model number: OLT 2908

**Please note, the information detailed  
in this User Manual (V4) reflects  
information regarding the EasyFlip  
(OLT2908) operating system  
software and hardware released in  
July 2021.**

This product complies with the electrical safety and/or electromagnetic compatibility (EMC) legislative requirements for Australia and New Zealand. Compliance report number CBA190951.01.



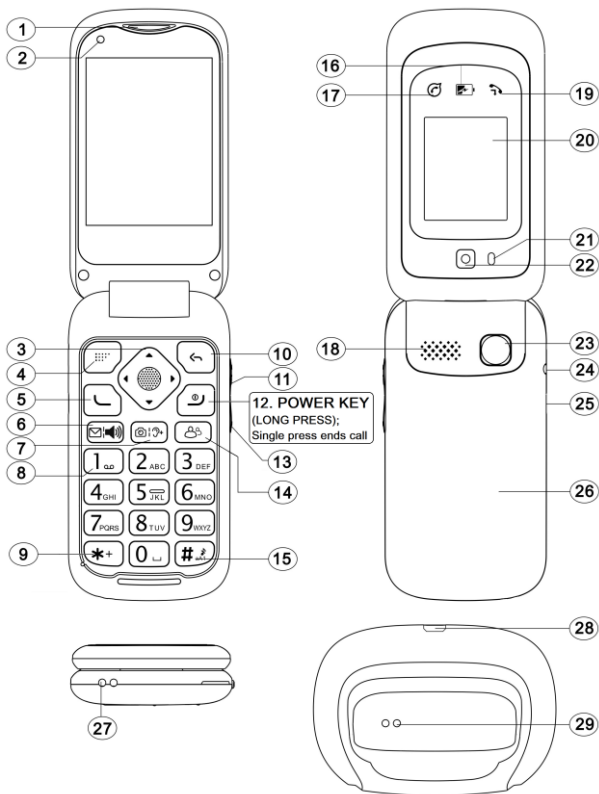
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## Specifications








<b>Design</b>	108 X 57 X 21 mm (closed) 130 g incl. battery 2.8 in main display 1.77 in sub LCD Single Nano SIM
<b>Memory</b>	ROM 4GB + RAM 512 MB T-flash card slot (up to 32GB) 2000 phonebook capacity + 100 SMS capacity
<b>Power</b>	1400 mAh battery; 2 day standby time; 3-4 hr talk time. <b>Note: running myEasyAssist and Talkback reduce battery life</b>
<b>Camera</b>	5MP main + 2MP sub camera
<b>Sound</b>	95dB ringtone, 25dB amplified earpiece speaker, HAC, M4/T4
<b>Network</b>	3G: 2100 (B1), 850 (B5) and 900 (B8) 4G: 2100 (B1), 1800 (B3), 850 (B5), 2600 (B7), 900 (B8), 700 (B28). Wifi + Hotspot, Bluetooth 4.2+HS





# Hardware Guide



# Hardware Descriptions

















	<b>1. Earpiece speaker</b>
	<b>2. 2MP camera</b>
	<b>3. Arrows:</b> <i>Used to navigate menu and settings.</i> <b>Yellow “select” key:</b> <i>Used to select an icon/list item.</i>
	<b>4. Selection key:</b> <i>Used to select word written above key on screen eg “Options”.</i>
	<b>5. Green key:</b> <i>Used to <b>answer or make a call.</b></i>
	<b>6. Loudspeaker/Message key:</b> <i>During an active call: activates/deactivates the loudspeaker.</i> <i>Not during active call: Provides direct access to messages (SMS/MMS).</i>
	<b>7. Magnifier/Amplify headset volume key:</b> <i>Not during a call: Press to activate magnifier.</i> <i>During an active call: Press to activate amplification/boost mode for earpiece speaker.</i> <i>Note: the amplify receiver volume must be on in the phone settings for this function to work</i>
	<b>8. Number Keys:</b> <i>When pressed momentarily, each</i>

	<p><i>number key types their designated number or letter as displayed on the key. When "1" is pressed for 3 seconds it dials voicemail.</i></p> <p><i>When 2-9 are pressed for 3 seconds they dial their allocated photo speed dial number.</i></p>
	<p><b>9. Star (*) key</b></p> <p><i>When typing, a single press will show symbol options.</i></p>
	<p><b>10. Back key</b></p> <p><i>Used to go back to previous screen OR delete a letter/number when typing.</i></p>
	<p><b>11. Up Volume and Torch key:</b></p> <p><i>Single press turns volume up; press and hold for 3 seconds to turn flashlight on/off. Can be deactivated.</i></p>
	<p><b>12. Power key/End call key:</b></p> <p><i>Single press during an active call will end call; When pressed and held for 3-4 seconds the phone will power off/on.</i></p>
	<p><b>13. Down Volume Key</b></p> <p><i>Single press turns volume down. Long press will turn on do not disturb mode.</i></p>
	<p><b>14. Photo Dial key:</b></p> <p><i>Provides direct access to photo dial contacts.</i></p>
	<p><b>15. Hash (#) key:</b></p> <p><i>Used to change input methods. (capital/lower case when typing)</i></p>

	<p><b>16. Low battery indicator:</b>  <i>Illuminates when battery low or when connected to charger.</i></p>
	<p><b>17. Unread message indicator:</b>  <i>Illuminates when unread message present.</i></p>
	<p><b>18. Primary speaker</b></p>
	<p><b>19. Missed call indicator:</b> <i>Illuminates when unacknowledged missed call present.</i></p>
	<p><b>20. Front display LCD screen</b></p>
	<p><b>21. Torch/camera flash</b></p>
	<p><b>22. 5MP Camera</b></p>
	<p><b>23. Emergency key:</b>  <i>Press and hold red emergency key (on back of phone) for 3 seconds to trigger emergency sequence.  Emergency key requires setup – see “Emergency key” section of manual for more details.</i></p>
	<p><b>24. Headphone port</b></p>
	<p><b>25. USB cord port (phone)</b></p>
	<p><b>26. Back cover</b></p>
	<p><b>27. Conductors for charging via cradle (phone)</b></p>
	<p><b>28. USB port (cradle)</b></p>
	<p><b>29. Conductors for charging via cradle (cradle)</b></p>



## Screen icon descriptions

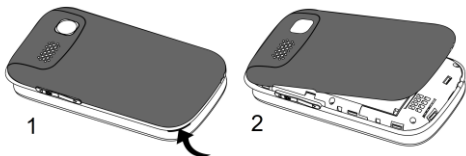
Symbol	Explanation
	Indicates charging status and battery level
	Indicates the mobile phone reception/service strength
<b>3G</b>	Phone is using the 3G network
<b>4G</b>	Phone is using the 4G network
	Phone is connected to a WLAN/Wifi network.
	Bluetooth function is active
	Indicates silent mode is activated
	Headphones are plugged in
	You have an unacknowledged missed call (on main screen)
	You have an unread text message (on main screen)
	Alarm is set
	Voice memo is set
	FM radio active
	Overseas roaming
	Handset volume amplification On
	Do not disturb
	Flight mode
	myEasyAssit connected

## Phone setup

**Instructional video available at**  
**[www.olitech.com.au/easyflipvideos](http://www.olitech.com.au/easyflipvideos)**

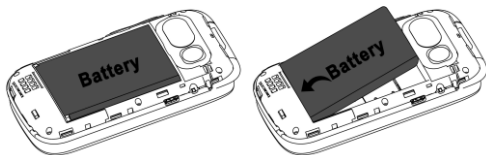
### **Insert SIM card –**

**Step 1 - Remove the back phone cover.** Find the small recess in the bottom left corner of the phone (white edge). Using the back-opening tool (resembles guitar pick), lever the back cover off. **The back-opening tool should only be used for this function; NOT to assist with the silver SIM clip.** Please note it may be difficult to initially remove back cover.



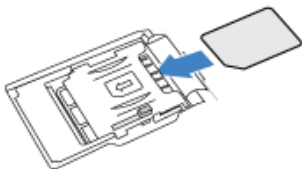
### **Step 2 – Remove the battery**

Using the small cut out at the top of battery, gently push the battery down and pull it towards you to remove. The SIM slot can now be seen in the top left corner of the exposed phone interior.



### **Step 3 - Insert the SIM card (Nano size 8.8 X 12.3 mm)**

**The silver bracket on the SIM slot does not move.** To insert the nano sized SIM card (8.8 X 12.3 mm), **slide the SIM card under the silver bracket.** The SIM card should be oriented with the gold chip facing down and the cut out on the bottom left corner. The SIM card should be slid/inserted from the right side of the SIM slot and slid towards the left until it reaches the left side of the SIM slot. We recommend using the pad of your thumb to slide the SIM into position.



To remove the SIM card, use the back opening tool to gently slide the SIM towards

the right. Ensure that you do not scrape the base of the SIM slot with the back opening tool when sliding the SIM towards the right. **Do not try to lift/lever the silver bracket.**

Please obtain assistance from another individual, consult Olitech's instructional videos <https://www.olitech.com.au/pages/easyflip4gvideos> or call Olitech on 03 9755 8885 if required.

**Please note:**

Before fixing the phones back cover in place, please insert the SD card (optional), lanyard (optional) and battery.

**SD card/T-Flash card/Memory card (optional)**

A SD card/T-Flash card/memory card can be inserted into the phone to facilitate additional memory. *The memory cards maximum capacity should be no greater than 32GB.*

**Inserting the SD/T-Flash/Memory card:**

When the back cover and battery are removed, the slot for the SD card can be

seen to the bottom left of the SIM slot. The SD card slot is a sliding hinge style slot (different style of slot to the SIM slot).

1. Use the pad of your finger/thumb to gently **slide silver clip** up. This unlocks the SD clip from its fixed position. **Do not use the back opening tool to unlock the SD clip.**

2. Move silver clip to a vertical position (hinges from the top). **If you cannot gently grasp the clip, you can turn the phone upside down to bring it into a vertical position.**

3. Position the SD card on the open slot, gold chip facing down.

4. Return silver clip to horizontal position so it rests over the SD card and slide silver clip downwards. You should feel it click into a locked position.

### **Precautions when inserting SIM/SD card:**

1. Keep the SIM and SD card out of reach of children.

2. Do not touch the gold chip on the SIM or SD card.

3. Keep the SIM and SD card away from

magnets.

4. Avoid putting the SIM or SD card under direct heat such as sunlight.

5. Please be gentle with the mechanisms that hold the SIM card and SD card. They are delicate and can break if mishandled.

## **Insert the battery and secure lanyard (optional)**

**Step 1** – If present, **remove protective tape** from conductors on bottom right corner of battery.

**Step 2** - **Insert the battery** so the conductors on the battery line up with the conductors on the phone's battery port (bottom right corner of battery port). Once inserted, the battery will sit over the SIM card and SD card (if inserted).

**Step 3 (optional)** – to **secure the lanyard** the back cover must be removed. The lanyard eyelet is located above the headphone jack. Position the thin threading cord on the lanyard over the small black rod with the end of the cord positioned through the outlet to the right of the rod.

**Step 3 - Secure the battery cover in place** ensuring the lanyard cord is guided through

the outlet (if applicable).

## **Charging the Battery**

Only use the Olitech battery and charger with this phone. Before using the phone for the first time please charge the battery for at least 4 hours. During the charging process, do not remove the battery from the phone. The phone/charger may be warm during charging. This is normal.

**If the battery capacity is exhausted and the phone powers off: 1) it may take several minutes for visual indicators relating to charging to appear on the phone; and 2) when the phone has sufficient charge, it must be manually powered back on by pressing and holding the power key for 3-5 seconds. The phone will not automatically power back on.**

Do not attempt to insert the charging cable into the headphone socket. This could damage the phone/cable.

## **Battery charging options:**

### **Charge with the wall charging plug**

1. Connect the USB charging cable to the wall charging plug.
2. Insert the charging cable into the charging port on the left side of the phone.
3. Turn power on at power point.



### **Charge with the cradle charger**

1. Connect the cradle charger to the wall charger via the USB charging cable.
2. Connect the wall charger to the power point and turn power point on.
3. Place/sit the phone into the cradle charger (see image on front cover of manual).

### **Charing with other devices**

The phone can be charged by connecting the USB charging cable to a computer/car charging port.

Please note: If the phone is connected to a



computer via the USB charging cable, you can access files on the EasyFlip by selecting Transfer files (second option that appears on the EasyFlip screen after connecting it to the computer via the USB cable). The files on the EasyFlip can then be seen on the computer in My Computer > OLT2908.

### **Important Information**

When connected to a charger, the red battery light will be displayed. If the battery is charging the light will flash. If the battery is fully charged the light be constantly illuminated. Please note the notification light status must be on for this light to be displayed. **If the phone is powered off, when connected to a charger it will not automatically turn on after it has received sufficient charge. It must be manually powered on.**

### **Powering the phone on/off**

To power the EasyFlip on, press and hold the red “end call” key for 3-4 seconds.



The start-up process takes approximately 30-40 seconds. To power off, reboot or put the phone into airplane mode, press the red end call key for 3-4 seconds, use the navigation key to highlight your desired action and press the yellow key to select.

## **myEasyAssist**

myEasyAssist is a custom designed web platform that allows the phone user or authorised person to remotely edit specific phone settings and locate the phone. The level of access provided to the authorised person is customisable. To find out more or start using myEasyAssist go to **[www.myeasyassist.com.au](http://www.myeasyassist.com.au)**. Setup guides for myEasyAssist can be found at **<https://www.olitech.com.au/manuals>**.

## **Message**

With your phone, you can write and send text messages (SMS) and Multimedia Messages (MMS). The messaging feature of this phone is accessed by pressing the **Message key** (key above number 1 key) or selecting **Message** in the main menu.

### **Writing messages**

To write a text message or multimedia message, enter Message - all message threads be displayed in a list. A message thread contains all messages sent/received from one contact/phone number and will be identified in the main message inbox by either the recipient/senders name (if their phone number is saved to the phonebook, or their phone number). A previous message thread can either be continued or a new message can be commenced.

### **Continuing a previous message thread:**

To continue a previous message thread, scroll to the contacts name/phone number. When their name/phone number is

highlighted press the yellow “select” key. When open, start typing the message. Quick text (templates) and attachments can be added by selecting **Options** (top left key), then selecting the desired action. When the message is typed and ready to be sent, press the green “call” key to send.

### **Sending a new message:**

To write a new message, open Message, press the top left key on the keypad to select Options and press the yellow key to select New message. To add the recipient:

1. start typing their name. If the recipient is saved to the phonebook their name will appear below the text box. To confirm them as a recipient, use the down navigation key to highlight their name, then press the yellow key to select the recipient; OR
2. type the recipients phone number directly. To do this, press the hash (#) key in individual presses until “123” is seen in the black box on the top right corner of the screen. This changes the input method to

numbers and allows the phone number to be typed more efficiently.

**To add multiple recipients**, after opening a new message use the right pointing navigation key to highlight the contact/person icon and press the yellow key. The Phonebook list will then open. To select recipients, when they are highlighted press the yellow key; a tick will then appear in the box to the right of their name. After all desired recipients are ticked, scroll to the top of the phonebook list until “OK” is highlighted (will be highlighted in orange on the top right of the screen) and press the yellow key to confirm.

After the recipient(s) have been entered, press the down pointing navigation key to move the red flashing cursor to the “Type message” box. Type message and when complete and ready to be sent, press the green “call” key to send.

**Note:** If a message is drafted but not sent on an existing message thread, it will

remain in the text box (as a draft) until deleted or sent.

The **text input method** can be changed by pressing the # key. The selected input method can be seen in the icon bar at the top of the screen (R9 is predictive text). The default input method can be changed in Settings → Phone settings → Input method.

**Symbols** can be added by pressing the star key. This will bring up a page of symbols. Use the navigation key to highlight the desired symbol and press the yellow key to select it. Please note, the input method must be either ABC, Abc, abc or R9 to access the symbols page.

## **Receive and view messages**

When a new message is received the phone's default setting is to sound a tone. The green notification light will also appear on the front of the phone. When the phone is opened a popup notification box will appear. In this popup notification box, **a preview** of the message can be viewed, replied to or dismissed. To immediately exit

the pop up box press the red end call key. To view the full message in Message, use the navigation keys to highlight "View" and press the yellow key to select.

Note: The popup notification box can be deactivated in Settings → Message Settings → Notifications → Popup notification (untick). The notification light will remain on until new messages have been viewed. If you have exited the popup notification box, to view the message, go to **Message** and select the unread message.

### **Saving photos received via MMS**

When a picture message is received, it will automatically save to the phone's gallery.

### **Deleting messages**

There are several ways you can delete messages depending on how many messages you want to delete.

**To delete all messages in the inbox**, press "Message" key, select "Options" (top left key on the keypad), scroll to and select "Delete all", select "Delete".

**To delete all messages from a specific recipient (one message thread)**, press "Message" key, scroll to and highlight the contact whose messages you want to delete, select "Options" (top left key on the keypad), scroll to and select "Delete", select "Delete".

**To delete individual messages**, when in a message thread (messages to/from one recipient), scroll to the message you want to delete. When the individual message you want to delete is highlighted, press and hold the yellow key for 2 seconds. Scroll to and select "Delete", select "Delete".

## Calls

### **Making a phone call**

#### **Standard dialling**

1. Dial phone number using keypad
2. Press **Green "call" key**

#### **Phonebook dialling**

1. Select **Phonebook**
2. Scroll to contact



3. Press the **Green “call” key**

### **Photo dial**

1. Press the **Photo dial** key OR select **Photo dial** from main menu
2. Scroll to contact
3. Press the **Green “call” key**

### **Speed dial**

Press and hold the associated speed dial number for 3 seconds.

### **Answering/rejecting/ending calls**

- To answer an incoming call, flip open the phone or press the **Green “call” key** (if phone already open).
- To end a call or reject an incoming call, close the flip phone or press the **Red “end call” key**.

### **Loudspeaker**

The loudspeaker is activated/ deactivated by pressing the direct access loudspeaker key (key above number 1) during a call. The phone can also be programmed to answer/initiate calls directly to loudspeaker in Settings → Phone settings → Answer mode. Please note, the functionality of the

loudspeaker direct access key will be present for EasyFlip phones manufactured prior to May 2020 if a general software update has been downloaded and installed to the EasyFlip after May 2020.

### **Amplify volume headset**

To boost the earpiece volume during a call, press the **amplify volume headset** key. Please note this function must be **On** in the phones settings for it to operate. Amplification increases earpiece volume to 25db.

### **Missed Call/Call logs**

If a call is not answered, the missed call notification light will be displayed on the front of the phone. Missed calls can be viewed in the phones **Call logs**. To access call logs select **Call logs** in the phones main menu. The navigation keys enable movement through the various call logs (call log lists include **All, Missed, Outgoing, Incoming**).

Note: Call logs automatically opens to the All calls list with most recent calls displayed

at the top. Once this (*All calls*) list has been opened the phone considers the missed calls to be acknowledged and the missed call notification light will turn off.

## **Phonebook/Contacts**

Phonebook/Contacts can be accessed by pressing the top right key on the keypad (when on the home screen), or pressing the top left key to access Menu, then pressing the yellow key to select Phonebook. When the phonebook opens, general phonebook options can be accessed by highlighting either the Search or Add new contact field and pressing the top left key on the keypad. Options available include **Select to delete, Blacklist management, Bulk copy, Import, Export.**

### **Saving new contacts**

1. Select **Phonebook**
2. Select **Add new contact**
3. Follow prompts to add details (name, phone number, image, audio name recording, ringtone)

#### 4. Select **Save**

Phone numbers displayed in Call logs and those dialled directly into the phone can also be saved to the phonebook. To save a phone number in Call logs select the phone number (using yellow “select” key), scroll to and select **Add contact**. Add details and save. To save a phone number dialled directly into the phone, after the number is typed, select **Save**, add details and save. **Please note, the phone automatically saves contacts to the phone’s memory (not SIM).**

When a contact is highlighted in the phonebook list, the following Options can be performed: Call, Send message, View, Edit, Delete, Copy to SIM/Phone. When in a specific contact’s page, the following Options can be performed: Call, Send message, Edit, Delete, Add to the blacklist.

#### **Search for a saved contact**

Contacts in the phonebook are sorted alphabetically. To search for a contact:

1. Select **Phonebook**
2. Start typing the name of the contact.

Only the contacts starting with the typed letters appear in the displayed list (eg: if “Da” is typed, only contacts starting with “Da” will appear).

3. Use the arrow keys to scroll to the desired contact.

### **Coping contacts (SIM – phone)**

Contacts can be saved from the phone to SIM (and vice versa) individually or in bulk. To save an individual contact from one storage point (eg SIM) to the other (eg phone) open the phonebook, highlight the contact you want to copy, press the Options key (top left key), scroll to and select “Copy to phone”. To copy all contacts to phone/SIM, open the phonebook, highlight any contact, press the Options key (top left key), scroll to and select Bulk copy, select either “Copy all phone contacts to SIM” or “Copy all SIM contacts to phone.”

### **Photo/speed dial**

The phone can be programmed with up to 8 quick dial phone numbers. These numbers can then be dialled either through

the photo dial list or via speed dial (pressing and holding the associated number key for 3 seconds).

Photo/speed dial numbers are programmed through **Photo dial**.

## **Programming photo/speed dial**

1. Press the **Photo dial** key or select **Photo dial** in the main menu.
2. Select **Options**
3. Select **Edit** or **Import from phonebook** (if current photo dial is empty)
4. Complete required fields (Name, Record the name, Number, Caller photo, Caller ringtone)
5. Select **Save**

Programmed phone numbers correlate to number keys 2-9 with the 1 number key being reserved for speed dial to voicemail. The speed dial number that will be associated with that contact will be displayed in the top left corner of the photo dial screen.

## Multimedia

### Camera

The camera is accessed through selecting **Camera** in the main menu. The phone has two cameras. Images are captured by pressing the **yellow “select” key**. When the camera is open, the right and left arrow keys move the camera between photo and video mode. When **Options** is selected, the flash can be turned on/off, a self-timer can be setup, the front/rear camera can be selected, the gallery can be accessed and the quality of the image can be selected.

### Gallery

The phone's gallery can be accessed by selecting **Multimedia → Gallery**. It contains two folders: **Photos and Videos**. All photos captured on the phone will be stored in **Photos**. All videos captured on the phone will be stored in **Videos**.

Images stored in the gallery can be sent via MMS (subject to size allowed by carrier). To send an image via the gallery, open the gallery and select the photo by pressing the

yellow “select” key. When the photo opens, press the top left key to select Options and select Send. Follow the prompts to send via message.

Note: When an image is viewed, “Options” and “Back” are only displayed along the bottom of the screen for 1-2 seconds. By hiding these prompts, the full image can be viewed. When the written prompts are hidden, the top right and left buttons can still be pressed to perform their intended functions.

## **FM Radio**

The FM radio can be accessed by selecting **Multimedia → FM radio**. Radio stations can be found by selecting **Options → Auto search and save**. These channels can then be browsed using the navigation keys. To play a channel, when the channel is highlighted press the **yellow “select” key** or **Options → Play**.

If you exit the FM radio when the radio is playing, the audio will continue. To stop the audio, you will need to re-enter FM radio and select **Options → Pause**.



## Music

Music files can be saved here.

## Emergency key

This phone is fitted with an emergency key. When enabled and programmed, the user can quickly call for assistance by pressing and holding the emergency key for 3 seconds. The emergency key is located on the back of the phone and is red in colour.

### **Programming emergency key**

The emergency key settings can be accessed by selecting **Safety → SOS**. Here, the emergency key can be enabled; emergency contacts added either manually or via the phonebook (up to 5 phone numbers); warning tone, (emergency text) message and location services activated; and the emergency (text) message edited.

### **Please note, we strongly recommend:**

- The phone numbers programmed to the emergency key are not answered by automated services;
- The phones in the call list are programmed to ring for 20+ seconds;

and

- At least one phone number in the emergency list is a mobile phone number. This ensures the emergency message and location can be successfully sent.

## **What will happen when the emergency key is triggered?**

If all options are programmed as enabled/active, when the emergency key is triggered, the following emergency sequence will occur:

1. **Warning tone sounds:** An alarm immediately sounds to alert people nearby that help is required.
2. **Emergency SMS:** The emergency message is sent to all mobile phone numbers in the emergency contacts list.
3. **Location sent:** A google map link is sent to all mobile phone numbers in the emergency contacts list detailing the phones location.

Note: As per standard in regards to GPS location, if the GPS device (phone) has not recently been outside prior to the emergency key being activated, the location may not successfully send. If the

phone is inside and connected to WIFI/WLAN, the location link should be successfully sent.

- 4. Call emergency contacts:** The emergency call sequence starts. The first number in the emergency contact list is called. The call will ring for 15 seconds. If the call is not answered within 15 seconds, the call will end and the second listed number will be called (and so on). When the call is answered, the recipient will hear a voiceover “this is an emergency call, to accept this call press 0”. The recipient must press 0 within 15 seconds of answering otherwise the call will cease and the next person in the emergency contacts list will be called.

**Note:** The emergency call loops 3 times until a recipient answers and accepts OR until the full 3 cycles are complete. To stop the call cycle, press the end call key. The audio for emergency calls are automatically sent to loudspeaker. To transfer the audio to the ear speaker press the direct access loudspeaker key (key above number 1 key).

## **Important information**

If the emergency sequence loops 3 times without a call being answered the emergency function ceases. If the user still requires assistance, they need to reactivate the emergency key to restart the sequence.

## **Disclaimer**

If you wish to use the Emergency feature, please carefully read all related information prior to use. Please note, Olitech accepts no liability/responsibility for any of the following:

- Loss/harm to persons caused by the functioning/malfunctioning of the emergency key or device itself.
- Costs related to involuntary calls or health complications if the emergency key does not function correctly.
- Lack of functionality of the device due to insufficient credit, no mobile service/reception or being on a foreign network.

## **Low battery notification**

The phone features low battery notification.

This function allows up to 3 contacts to receive a text message stating that the user's phone battery is low. This message is sent when the phones battery is at 15% capacity.

The low battery notification settings can be accessed by selecting **Safety → Low battery notification**. In this setting the function can be activated, notified contacts programmed and notification SMS edited.

## Organiser

### Alarm

The alarm can be accessed by selecting **Organiser → Alarm**. Alarms can be customised to repeat on specific days of the week, have one of six alert tones assigned and vibrate.

### Voice memo

Voice memos are customised voice messages that can be set to sound at specific times. They can be accessed by selecting **Organiser → Voice memo**. Voice memos can be customised in regards to

date, time, memo (recorded using phones microphone eg “doctor’s appointment today at 10 am”), repeat eg daily, sound loop and reminder interval.

## **Calendar**

The calendar can be accessed by selecting **Organiser → Calendar**. Events can be added to the calendar with times, reminders, location and notes.

## **Note**

Notes can be accessed by selecting **Organiser → Note**. Here notes can be added and sent via text message (sending only available when note being written/edited).

## **Calculator**

The calculator can be accessed by selecting **Organiser → Calculator**. The method of use is displayed on screen with number keys performing their number action, navigation keys performing minus, multiply, plus and divide actions, # deleting individual entries, star (\*) adding a decimal place and the yellow “select” key

performing the equals function.

## **Magnifier**

The magnifier can be accessed by selecting **Organiser → Magnifier**. The magnifier uses the back camera. Zoom is controlled by the star (\*) and # keys.

## **File manager**

The file manager can be accessed by selecting **Organiser → File manager**.

## **Settings**

### **Phone settings**

#### **Date and time**

Date and time settings can be accessed by selecting **Settings → Phone settings → Date and time**. In date and time the following functions can be managed: automatic date and time; automatic time zone; set time, date and time zone (editable if automatic time not active); and format.

#### **Language**

Language can be set by selecting **Settings**

## → **Phone settings** → **Language.**

Language options include: English, Spanish, Italian, Turkish, Greek and Chinese (Mandarin). The chosen language preference changes the onscreen language and also input typing language.

## **Input method**

The phone's default input method (when typing) can be edited in **Settings** → **Phone settings** → **Input method**. Predictive text is represented by the R9 code.

## **Display**

Display settings can be accessed by selecting **Settings** → **Phone settings** → **Display**. In display settings the brightness level and sleep mode of the primary screen, keypad backlight and main menu icon view can be managed. The phone can be set to have either one or six main menu icons visible on screen. More information regarding icon view can be found on pages 48-49.

## **Answer mode**

Answer mode can be accessed by selecting



**Settings → Phone settings → Answer mode.** Answer modes include Flip answer and Loudspeaker. Multiple answer modes can be active. I.e. if flip answer and loudspeaker are both active, the phone will automatically answer with audio directed to the loudspeaker when the phone is flipped open. Activating the loudspeaker answer mode will also direct outgoing calls to loudspeaker when they are initiated. Audio can be switched from loudspeaker to the standard speaker during a call by pressing the direct access loudspeaker key (key above the number 1 key).

### **Notification light status**

Notification light status can be accessed by selecting **Settings → Phone settings → Notification light status**. Here the notification light status can be enabled with a specific active/inactive time or disabled.

### **Accessibility**

Accessibility settings can be accessed by selecting **Settings → Phone settings → Accessibility**. In accessibility the following functions can be managed: Talkback,

(Talkback) volume key shortcut, text to speech output, high contrast text, colour correction and colour inversion.

## **Talkback**

Talkback is a screen reader that provides voice output for text present on screen. Incoming text messages and incoming caller's details are also voiced out. As default, Talkback is not activated on the EasyFlip. To activate/deactivate this setting, scroll to and select "Settings", select "Phone Settings", select "Accessibility", select "Talkback", select "Off/On", scroll to and select "OK".

### **Important information**

**Talkback:** the phone does not have a touch screen. For this reason, please disregard all voice commands that request the user touch the screen to perform an action. Use the keys as per normal in these situations.

**Colour inversion:** colour inversion inverts all colours including those of the camera and stored images. This is not a permanent inversion. When colour inversion is off, the images return to their typical format.

## Shortcut keys

Shortcut key can be accessed by selecting **Settings → Phone settings → Shortcut key**. Shortcut keys are only applicable when the phone is in single icon per page view. They allow the four navigation arrows to function as a shortcut key to either phonebook, call logs, music, camera, settings, SOS (opens emergency key settings), alarm, file manager, gallery, calculator or shortcut key (opens shortcut key settings). As default, the shortcut keys are deactivated.

## Torch key status

Torch key status can be accessed by selecting **Settings → Phone settings → Torch key status**. This setting allows the torch key to be activated/ deactivated (if torch key status is “Off”, the torch will not turn on if the torch key is pressed).

## System (Factory reset)

System can be accessed by selecting **Settings → Phone settings → System**. Here a **factory reset** can be performed and information about the phone is stored.

## **Call settings**

### **Voicemail**

Voicemail can be accessed by selecting **Settings → Call settings → Voicemail**. Here the voicemail location (service), setup and notification settings can be managed.

### **Fixed dialling numbers**

Fixed dialling numbers allow the phone to only call numbers listed in the Fixed dialling numbers list. This function can be accessed by selecting **Settings → Call settings → Fixed dialling numbers**. Please note, for this service to be utilised, the carrier must allow this and provide the relevant PIN numbers.

### **Call forwarding\***

Call forwarding can be accessed by selecting **Settings → Call settings → Call forwarding**. Here various call scenarios can be programmed in regards to call forwarding setup: always, when busy, when unanswered, when unreachable.

## **Call barring\***

Call barring can be accessed by selecting **Settings → Call settings → Call barring**. Here various call scenarios can be programmed in regards to call barring.

## **Additional Settings (Caller ID)\***

Caller ID can be accessed by selecting **Settings → Call settings → Additional settings → Caller ID**. Here the Caller ID can be programmed as either network default, hide number or show number.

## **Call waiting\***

Call waiting can be accessed by selecting **Settings → Call settings → Additional settings → Call waiting**. Here the call waiting can be turned on and off.

### **\* Important information**

Please note, if the carrier has specific call settings in place, modifying call settings on the phone may be restricted.

## **Audio settings**

### **Tones and volume**

Tones and volume settings can be accessed by selecting **Settings → Audio**

**settings** → **Tones and volume**. In tones and volume settings the following functions can be managed: media volume, alarm volume, ring volume, vibrate for calls, do not disturb preferences, ringtone, notification sound, alarm sound and sound enhancement (volume booster for speaker).

### **Amplify receiver volume**

Amplify receiver volume can be accessed by selecting **Settings** → **Audio settings** → **Amplifier receiver volume**. Here the earpiece speaker (speaker above main screen) volume boost can be turned on/off.

When on, the user can press the **amplify headset volume key** to amplify the volume through the earpiece speaker up to 25db. Once turned on, the amplify receiver volume will remain on for incoming/outgoing calls until it is turned off.

### **Talking keys**

Talking keys settings can be accessed by selecting **Settings** → **Audio settings** → **Talking keys**. Here the talking keys can be turned on/off. Please note, if Talkback is on

the talking keys must be turned off.

## **Volume key status**

Volume key status can be accessed by selecting **Settings → Audio settings → Volume key status**. This setting allows the volume keys to be activated/ deactivated (volume cannot be changed using the volume keys if the volume key status is off).

## **Message settings**

### **Text messages**

Text message settings can be accessed by selecting **Settings → Message Settings → Text messages**. In text message settings the following functions can be managed: request delivery report, manage SIM card messages, edit quick text, SMS service centre and SMS storage location.

### **Multimedia messages (MMS)**

MMS settings can be accessed by selecting **Settings → Message Settings → Multimedia messages (MMS)**. In MMS settings the following functions can be managed: Group messaging, request delivery report, request read report, send

read report, auto retrieve, roaming auto retrieve and size limit.

## **Notifications (message)**

Notifications settings can be accessed by selecting **Settings → Message Settings → Notifications**. In notifications settings the following functions can be managed: message notifications, mute, sound, vibrate, popup notification.

## **General**

General message settings can be accessed by selecting **Settings → Message Settings → General**. In general settings the following functions can be managed: message font size and delete old messages.

## **Bluetooth**

Bluetooth enables devices to be wirelessly connected. Bluetooth settings can be accessed by selecting **Settings → Connectivity → Bluetooth**. In Bluetooth settings, Bluetooth can be turned on, devices can be paired to the phone, device (phone) name can be viewed/changed and



received files can be viewed.

To pair a Bluetooth enabled device:

1. Ensure Bluetooth is **On** on both the phone and the device you want to pair to.
2. Select **Pair new device**
3. Wait for visible and available devices to display on screen.
4. Scroll to and select device you wish to pair to.
5. When the screen returns to primary Bluetooth screen, scroll up to confirm connection. The connection settings can be modified by selecting the paired device.

## Connectivity

### **WLAN**

WLAN is an abbreviation for wireless local area network. It is also commonly known as WIFI. WLAN allows you to connect to a wireless internet network. WLAN settings can be accessed by selecting **Settings → Connectivity → WLAN**. In WLAN settings, WLAN can be turned on and connections can be made to networks in range.

Passwords are often required to connect to networks.

## **Mobile data**

Mobile data settings can be accessed by selecting **Settings** → **Connectivity** → **Mobile data**. Here mobile data can be turned on/off.

## **Mobile Hotspot**

Mobile hotspot settings can be accessed by selecting **Settings** → **Connectivity** → **Mobile hotspot**. Here the phones mobile hotspot can be turned on/off; hotspot settings can be modified; and connected users and blocked users are visible.

## **Airplane mode**

Airplane mode allows the phone to remain powered on but disconnect from all network connections (Wifi/WLAN excluded). Airplane mode can be turned on/off by selecting **Settings** → **Connectivity** → **Airplane mode** → **On/Off**.

## **Menu Visibility**

Menu visibility allows main menu items to

be hidden/shown. Menu visibility can be accessed by selecting **Settings** → **Menu visibility**. The following menu items can be shown/hidden: message, call logs, photo dial, phonebook, camera, multimedia, safety, organiser and App. Settings must always remain shown.

### **Icon View**

Icon view allows the main menu to be displayed as either one icon per page (default) or six icons per page. Icon view can be accessed by selecting **Settings** → **Icon view**. If one icon per page is selected, when the phone is flipped open the time, date, day and network are shown. **Menu** is accessed by pressing the top left key or the yellow select key; **Contacts** are accessed by pressing the top right key (back arrow key). There are also four additional shortcut keys linked to the navigation key arrows that can be personalised. As default, these shortcut keys are off. To activate and program them go to **Settings** → **Phone settings** → **Shortcut key**. The three fixed shortcut keys above number 1-3 keys remain functional.

## **APP**

Within App, the **myEasyAssist** app can be accessed and **wireless software updates** can be requested. To request a wireless software update:

1. Select **App**
2. Select **Wireless Update**
3. Scroll down until the green outlined box surrounds **Checking for updates**
4. Press the **yellow “select” button**

Instructional videos detailing how to download and install software updates can be found at:

**<https://www.olitech.com.au/easyflip-software-update>**

## **Troubleshooting**

If you are experiencing difficulties with your phone, please consult the following information prior to accessing after-sales support.

**Navigation keys don't move highlight on screen**

Check to see if there is a small black arrow/mouse icon on screen that moves when the navigation keys are pressed. If so, the phone is in manual navigation mode. To exit this mode press the star key for 2-3 seconds. The mouse icon should now disappear.

### **The phone will not ring and I cannot change the volume in the phones settings**

Check whether there is a speaker icon with a line through it along the top of the main screen. If so, the phone is in “do not disturb” mode. To exit this mode press the up volume key several times. If the phone was accidentally put in this mode as the user unintentionally pressed the down volume key, the volume can be raised back to the desired level and the volume keys disabled in Menu → Settings → Audio settings → Volume key status.

### **Volume keys do not work**

The volume keys can be deactivated in the phones settings. Check to see whether the volume key status is On/Off in Menu →

Settings → Audio settings → Volume key status.

## **The torch does not work**

The torch key can be deactivated in the phones settings. Check to see whether the torch key status is On/Off in Menu → Settings → Phone settings → Torch key status.

## **Mobile phone will not power on**

- Ensure the protective tape over the battery conductors has been removed prior to inserting the battery.
- Ensure you are pressing and holding the power key (red end call key) for 3-5 seconds when attempting to turn your phone on.
- Check whether the battery supply has been exhausted. If you are unsure, please charge your phone prior to re-attempting to power on.

## **Charging**

When the phone is connected to the charger, as default, a red charging notification light should illuminate. If (when

connected to the charger) the light is flashing, the battery is charging; if the light is constantly lit, the battery is fully charged. As default, notification lights are off between 11 pm and 6 am therefore no light would illuminate during this time. If the phone is not charging:

- Check to see if the connections between the phone and charger and clean and connections are securely connected.
- Trial charging the phone via the method you are not currently using. Eg, if you usually charge the phone via the cradle, insert the cable directly into the phone.
- If available, try charging via another micro USB cable.

### **No network coverage**

- If the chip on the SIM card is dirty or damaged it can impact the phones ability to read the SIM card. Please clean/replace as required.
- Please ensure the SIM card is installed in accordance with the instructions provided in this manual.

## **Failure to connect to network**

- The network signal may be weak/out of range. Try changing locations to see if the signal improves.
- The SIM card/network may be invalid/inactive. Please contact your network service provider.

## **Failure to make an outgoing call**

- Please ensure the phone number is complete (including area code) and you have pressed the green key.
- Ensure you have sufficient credit with your network provider.
- Check if the phone is registering the SIM card.
- Check if any call barring is active.

## **Failure to receive GPS location**

- Ensure “Send location” is ticked in the SOS key setup.
- As per standard in regards to GPS location, if the GPS device (phone) has not recently been outside prior to the emergency key being activated, the location may not successfully send. If the



phone is inside and connected to WIFI/WLAN, the location link should be successfully sent.

### **Poor call quality**

- Ensure the volume control is adjusted to your requirements.
- Check the network signal strength.

### **The other party cannot call you**

- Check whether your mobile phone is switched on and connected to the network.
- Confirm the other party's number is not barred on your phone (see Phonebook → Options → Blacklist management)
- Check whether the SIM card is valid.
- Check for any call barring.

### **Short standby duration**

- If you are in a low signal area or are moving in and out of signal areas and your phone is required to search for signal more frequently the battery life will decrease.

- Running myEasyAssist and Talkback do decrease battery life.
- As is the case with all batteries, over time, the battery's life will slowly decrease. Replacement batteries can be purchased from your retailer.

## **Charging failure**

- The contact may be poor between the phone and charger or the phone and the battery. Please check all connections.
- Dirt and dust may be accumulated in the charging components. Use a dry, soft and clean cloth to clear the connection points. Please ensure power is off when doing so.
- If the environment's temperature is below 0 degrees or higher than 45 degrees Celsius charging may be negatively affected.
- The battery or charging unit may be damaged.

**If you have attempted troubleshooting and are still experiencing difficulties please contact Olitech on 03 9755 8885 or email [support@olitech.com.au](mailto:support@olitech.com.au).**

## **Safety Information**

### **Use with Pacemaker**

- Keep the mobile phone at a distance of at least 15 cms from the pacemaker. Do not put the mobile phone in your lapel pocket and if the phone is worn on a lanyard around your neck ensure the 15 cm distance is adhered to.
- If you experience interference with the mobile investigate the cause of the interference to ensure it is not an interaction between the pacemaker and the phone.

### **Battery**

- Do not use a damaged charger or battery.
- Only use Olitech approved accessories/batteries with the phone. Failure to do so will void warranty.
- Do not place the battery under high temperatures or in a fire/flame. Failure to comply may result in explosion.
- Dispose of used batteries in accordance with your local authority's guidelines.
- Over time, battery life gradually

- decreases. Please replace as required.
- When the phone is fully charged, disconnect the phone from the charger. If the phone is continuously connected to an active charger it may damage the battery and shorten the battery life.
  - The charging capacity is negatively affected in extreme temperatures.

## **Traffic Safety**

Obey local traffic laws in relation to mobile phone use when driving.

## **Keep the mobile phone out of reach of children**

The phone, including all parts and accessories should be kept out of reach of children at all times.

## **Operating Environment**

Please be aware of the environment you are in when carrying/using your mobile phone and abide by mobile phone usage regulations when in all environments.

The optimal temperature range to use and store the mobile phone is 0 – 45 degrees

Celsius. The phone is not designed to be used in environments below -10 degrees Celsius or above 50 degrees Celsius.

This mobile phone is not waterproof. Keep it dry under all circumstances.

### **Electronic Devices**

Most electronic devices shield radio information. If you experience interference on your phone or are concerned about whether the mobile phone will interfere with other electronic devices please consult with their manufacturer prior to use.

### **Professional Service**

Please do not attempt to disassemble the phone yourself. The phone must only be serviced by authorised organisations. Failure to comply with this will result in loss of product warranty.

## **Warranty and Certification**

The Olitech EasyFlip is guaranteed by a 12 month warranty (6 month for battery). The warranty period commences on the date of retail sale. Please retain your purchase receipt/invoice as proof of purchase for warranty claim purposes.

The warranty is valid for manufacturing faults only. The phone must only be used with original Olitech accessories. Failure to do so will void the warranty. Warranty does not cover any damage (direct/indirect) caused to the phone. This includes but is not limited to breakages, water/temperature damage, misuse or loss. Olitech accepts no liability for loss of data due to a damaged/faulty phone.